



TUALATIN VALLEY
WATER DISTRICT

TVWD BOARD OF COMMISSIONERS

President Todd Sanders, PhD | Vice President Carl Fisher

Secretary Jim Doane, PE | Treasurer Elliot Lisac | Acting Secretary Elliot Lisac

Board Meeting Agenda

September 20, 2023

REGULAR SESSION – 6:00 PM – TVWD HEADQUARTERS

CALL TO ORDER

REPORTS BY THE CHIEF EXECUTIVE OFFICER AND MANAGEMENT STAFF

COMMISSIONER COMMUNICATIONS

- A. Reports of meetings attended
- B. Topics to be raised by the Commissioners

PUBLIC COMMENT

This time is set aside for persons wishing to address the Board on items on the Consent Agenda and matters not on the agenda. Additional public comment will be invited on agenda items as they are presented. Each person is limited to five minutes, unless an extension is granted by the Board. Should three or more people testify on the same topic, each person will be limited to three minutes.

1. CONSENT AGENDA

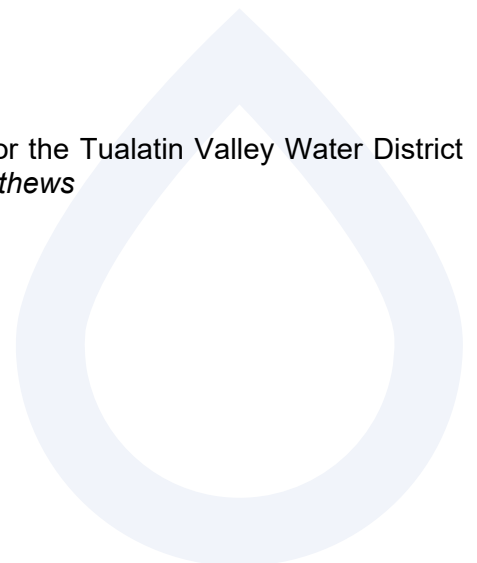
These items are considered to be routine and may be approved in one motion without separate discussion. Any Board members may request that an item be removed by motion for discussion and separate action. Any items requested to be removed from the Consent Agenda for separate discussion will be considered immediately after the Board has approved those items which do not require discussion.

- A. Approve the August 16, 2023, regular meeting minutes.

2. BUSINESS AGENDA

- A. Consider a resolution establishing water rates and other charges for the Tualatin Valley Water District with an effective date of November 1, 2023. *Staff Report – Paul Matthews*
- B. Beaverton meter reading agreement. *Staff Report – Clark Balfour*
- C. Dick Schmidt facility naming. *Staff Report – Peter Boone*

EXECUTIVE SESSION – FOLLOWING REGULAR MEETING



An executive session of the Board is called under ORS 192.660(2)(h) to consult with counsel concerning the legal rights and duties of a public body with regard to current litigation or litigation likely to be filed. Additionally, an executive session of the Board is called under ORS 192.660(2)(f) To consider information or records that are exempt by law from public inspection and ORS 40.225 attorney client privilege.

ADJOURNMENT

If you wish to attend this meeting remotely or in person, please email sam.kaufmann@twwd.org or call 503-848-3094 by 4:30 p.m. on September 20, 2023.

The meeting is accessible to persons with disabilities and those who need qualified bilingual interpreters. A request for an interpreter for the hearing impaired, a bilingual interpreter or for other accommodations should be made at least 72 hours before the meeting to the contact listed above.

For online meeting information, Commissioner bios and more, visit twwd.org.





TUALATIN VALLEY
WATER DISTRICT

Board Meeting Minutes

August 16, 2023

REGULAR SESSION – 6:00 PM

CALL TO ORDER

Commissioners Present: Jim Doane, PE; Jim Duggan, PE; Carl Fisher; Elliot Lisac, Todd Sanders

Staff Present: Tom Hickmann, Chief Executive Officer; Clark Balfour, General Counsel; Paul Matthews, Chief Financial Officer; Pete Boone, PE, Chief Operating Officer; Dave Kraska, PE, Water Supply Program Director; Andrew Carlstrom, Customer Service Manager; Justin Dyke, Interim Communications and Public Affairs Supervisor; Tim Boylan, IT Services Director and Sam Kaufmann, District Recorder.

1. PUBLIC HEARINGS

- A. Consider adopting a Resolution establishing water rates and other service charges for the Tualatin Valley Water District with an effective date of November 1, 2023. *Staff Report – Paul Matthews, Chief Financial Officer*

Tom Hickmann introduced the public hearing on the proposed water rate increase. Dave Kraska presented on the Willamette Water Supply Program and Paul Matthews presented an overview of the proposed water rate increase.

Commissioner Sanders opened the public hearing at 6:46 p.m.

Paula Carson inquired about ARPA funding as well as utilizing bonds.

Matt Nicholson was concerned about the interest analysis presented by staff. Mr. Nicholson was also concerned the proposed rates will be permanent.

Commissioner Sanders closed the public hearing at 7:01 p.m.

- B. Consider the reading and adoption of Ordinance 01-23, An Ordinance amending and restating rules and regulations section 7.0 leak adjustment policy. *Staff Report – Andrew Carlstrom, Customer Service Manager*

Clark Balfour introduced the second reading of Ordinance 01-23.

Commissioner Sanders opened the public hearing at 7:02 p.m. and closed the public hearing at 7:03 p.m.

Motion was made by Doane, seconded by Lisac to read Ordinance 01-23 by title. The motion passed unanimously with Doane, Duggan, Fisher, Lisac and Sanders voting in favor.

Sam Kaufmann read Ordinance 01-23 aloud, by title.

Motion was made by Lisac, seconded by Duggan, to adopt Ordinance 01-23, An Ordinance amending and

restating rules and regulations section 7.0 leak adjustment policy. The motion passed unanimously with Doane, Duggan, Fisher, Lisac and Sanders voting in favor.

REPORTS BY THE CHIEF EXECUTIVE OFFICER AND MANAGEMENT STAFF

Tom Hickmann presented his CEO report and Clark Balfour presented his department update.

Commissioner Doane asked for more information on the retiree workback bill. Mr. Balfour replied he would gather additional information on the retiree workback bill and how it affects TVWD.

COMMISSIONER COMMUNICATIONS

A. Reports of meetings attended.

Commissioners described and submitted a list of recently attended meetings (see attached forms).

B. Topics to be raised by the Commissioners.

None.

2. CONSENT AGENDA

- A. Approve the July 19, 2023, regular meeting minutes.
- B. Approve the August 1, 2023, work session meeting minutes.
- C. Approve the August 1, 2023, special meeting minutes

Motion was made by Doane, seconded by Fisher, to approve the Consent Agenda as presented. The motion passed unanimously with Doane, Duggan, Fisher, Lisac and Sanders voting in favor.

3. INFORMATIONAL PRESENTATION

A. TVWD facility naming policy. *Staff Report – Kylie Bayer, Director of Human Resources*

Kylie Bater presented her staff report on the TVWD facility naming policy.

Commissioner Duggan stated he appreciated the draft policy and favored the 3-year guideline.

ADJOURNMENT

There being no further business, President Sanders adjourned the meeting at 7:44 p.m.

Todd Sanders, President

Jim Doane, Secretary



TUALATIN VALLEY
WATER DISTRICT

WATER RATE PROPOSAL



Board Regular Meeting

August 16, 2023



WHAT'S DRIVING RATES

- Increased costs for the Willamette Water Supply System
 - Construction of new water pipes and facilities
 - Preparations to integrate the new water supply
- Proposed increases for typical bill by:
 - \$15.53 per month (22.0%) on November 1, 2023
 - \$15.04 per month (17.5%) on November 1, 2024

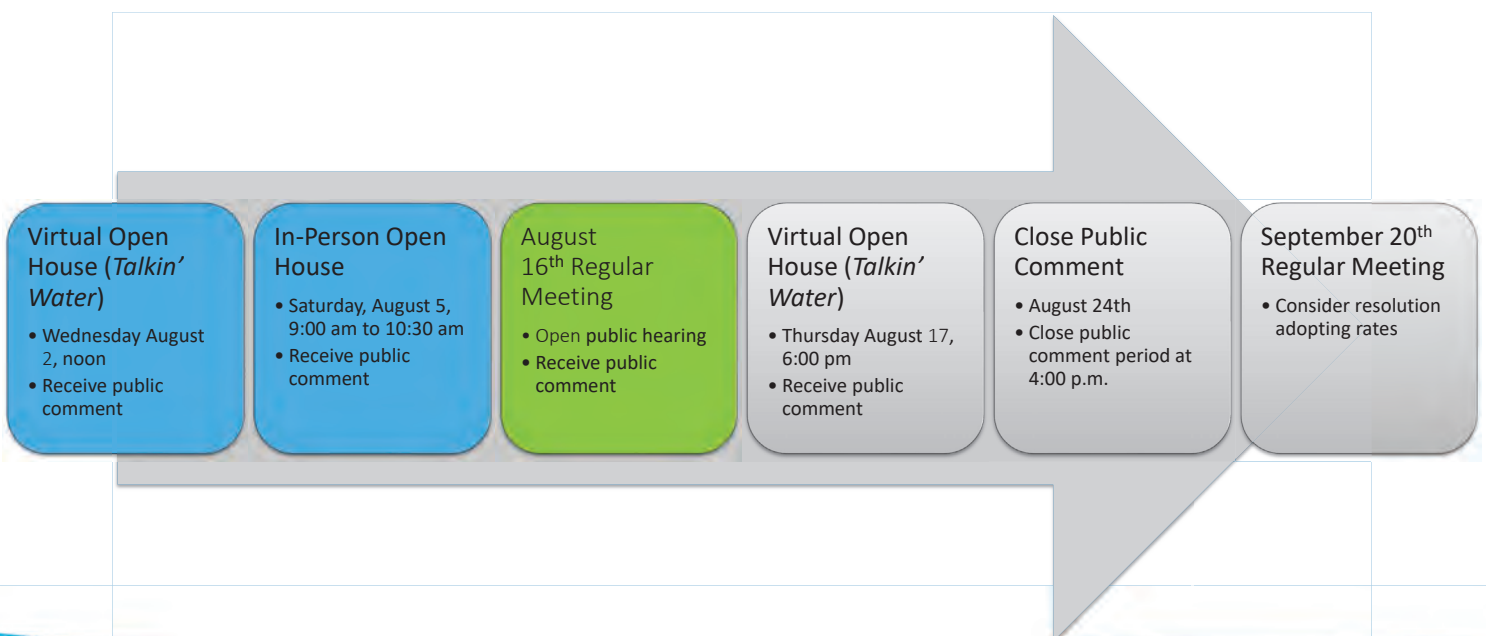
PURSUING FEDERAL AND STATE ASSISTANCE

Helping our elected leaders understand TVWD's importance to Oregon

Accomplishments to Date

- \$4 million grant received for the treatment plant.
- \$5 million grant received for Advanced Metering Infrastructure (AMI) project
- \$11 million grant received for Taylors Ferry Reservoir

Public Outreach Efforts



Concerns of Our Customers

- How will the community benefit from the current investments in the Willamette?
- Are you managing costs responsibly?
- Are all customers, including corporations, paying their fair share?
- Some of my neighbors can't afford these investments. What are you doing to help them?



DAVE KRASKA, P.E.

Willamette Water Supply Program Director

Willamette Intake Facilities Commission General Manager

Willamette Water Supply System Commission General Manager

Manages the Willamette Water Supply Program

- Infrastructure Planning and Design
- Permit Acquisition
- Public Outreach and Communications
- Real Estate Acquisition
- Construction Management
- Schedule, Risk and Financial Controls

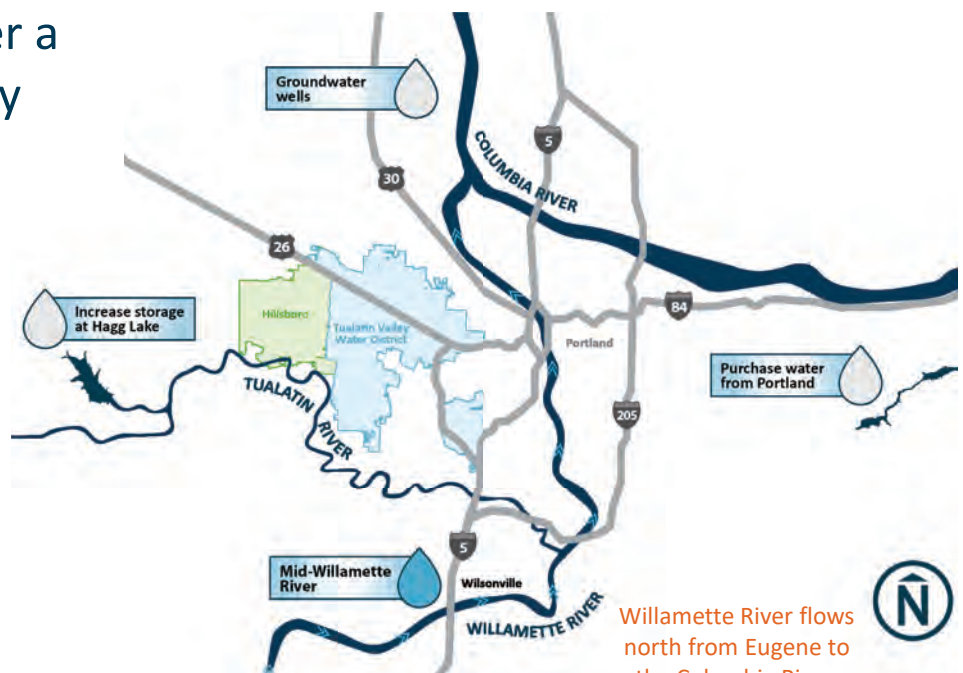
Priorities of the Willamette Water Supply Program

- Cost Management
- Safety/Risk Management
- Schedule: Complete on time

Willamette Water Supply Program Overview

TVWD and Hillsboro selected the Willamette River after a multi-year technical study and public input

- ✓ Lower cost – less impact on rates
- ✓ Excellent water quality
- ✓ Ownership
- ✓ Reliability
- ✓ Fewer environmental impacts



Willamette River flows north from Eugene to the Columbia River.

Willamette Water Supply Program Mission

Provide a cost-effective, reliable, and resilient water supply system by July 2026, that benefits current and future generations of the communities we serve and supports a vibrant local economy.



Willamette Water Supply System (WWSS) Overview

1. Willamette River intake, located in Wilsonville
2. New state-of-the-art water treatment plant
3. 30+ miles of large diameter transmission pipeline
4. Water storage tanks



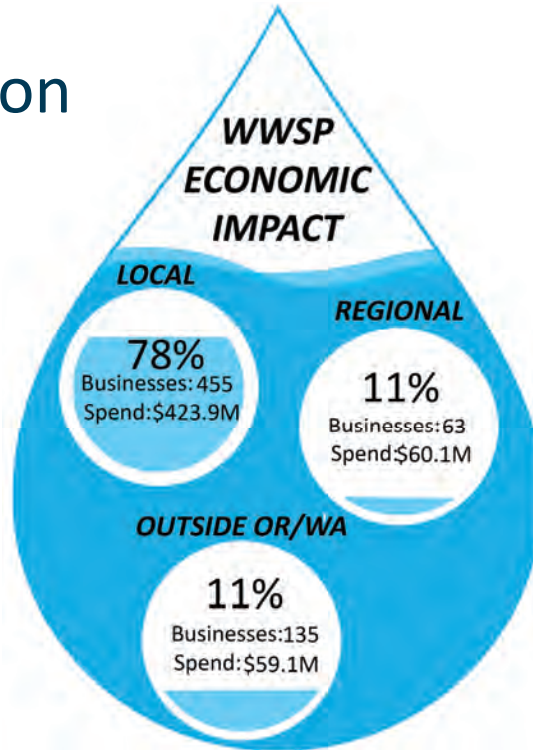
New Seismic Guidelines and Standards

- Pipeline, water tanks and state-of-the-art water treatment plant strengthened at key locations
- Additional investment made at the locations identified as higher risk



Business Utilization

- Notable Updates
 - Local spend down 6%
 - Regional spend increased 6%
 - Local and Regional spend over \$480 million or 89%



Data through Q4 2022

Partnership projects save money and reduce construction impacts



Kinsman Road Project
Partnership with Wilsonville & Oregon Department of Transportation



124th Avenue Partnership Project
Partnership with Washington County



South Hillsboro Area Pipeline Project
Coordinated with Newland



History of Cost Estimates and Baseline Budgets

2013 Long-term Supply Planning Study Willamette - Wilsonville estimate:
M&I = \$1.01B in 2020 dollars (\$1.24B escalated to 2026)

2016 Preliminary Design and Value Engineering Report: \$1.3B

Year	Baseline	Total Budget (\$B)	Management Reserve (\$M)	Notes
2016	1.1	1.17	90.7	Management Reserve estimated
2017	2.1	1.23	75.0	WTP moved, RWF predesign completed
2018	3.1	1.23	57.0	RWF construction phased, added Blake St.
2019	4.1	1.26	43.3	Program refinements, MPE_1.0
2020	5.1	1.31	39.4	WTP & PLW_2.0 refinements, added COB_1.0
2021	6.1	1.29	52.9	WWSS MC & Board actions to control cost
2022	7.0	1.62	78.9	Budget increase from extreme inflation
2023	8.1	1.62	58.8	Draws from MR due to higher bids

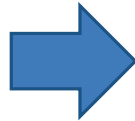
Recent Construction Bids Brought the Reality of Current Inflationary Conditions to Light

Reservoir and Related Pipeline

- Estimated cost: \$117M
- Bid price: \$143M

Water Treatment Plant

- Estimated cost: \$292M
- Bid price: \$427M



\$315 million increase for customers

Total project costs rise from \$1.3 billion to approximately \$1.6 billion

Revisiting Long-Term Supply Options Verified that WWSS Is Still the Best Solution

Alternative	Status Since 2013	Fatal Flaws
Northern Groundwater Supply	No studies, planning, investigations or investments have been made	<ul style="list-style-type: none"> • Uncertain implementation • Significant cost risk • Would not complete by 2026
Portland	Portland is implementing corrosion control and filtration	<ul style="list-style-type: none"> • Significantly higher cost • Lower level of seismic resiliency • No ownership of supply • Would not complete by 2026
Hagg Lake Dam Raise Project	U.S. Bureau of Reclamation will only improve dam safety and not capacity	<ul style="list-style-type: none"> • Would not provide needed capacity • Would not be complete by 2026

Seven Ways We Are Still Working to Control Costs



1. Cut more than \$50M in project costs
2. Maximize competition
3. Negotiate the best price and quality for services and goods
4. Make cost effective engineering design decisions
5. Proactively manage risks early
6. Partner on projects
7. Rigorously manage all aspects of the Program to stay on schedule

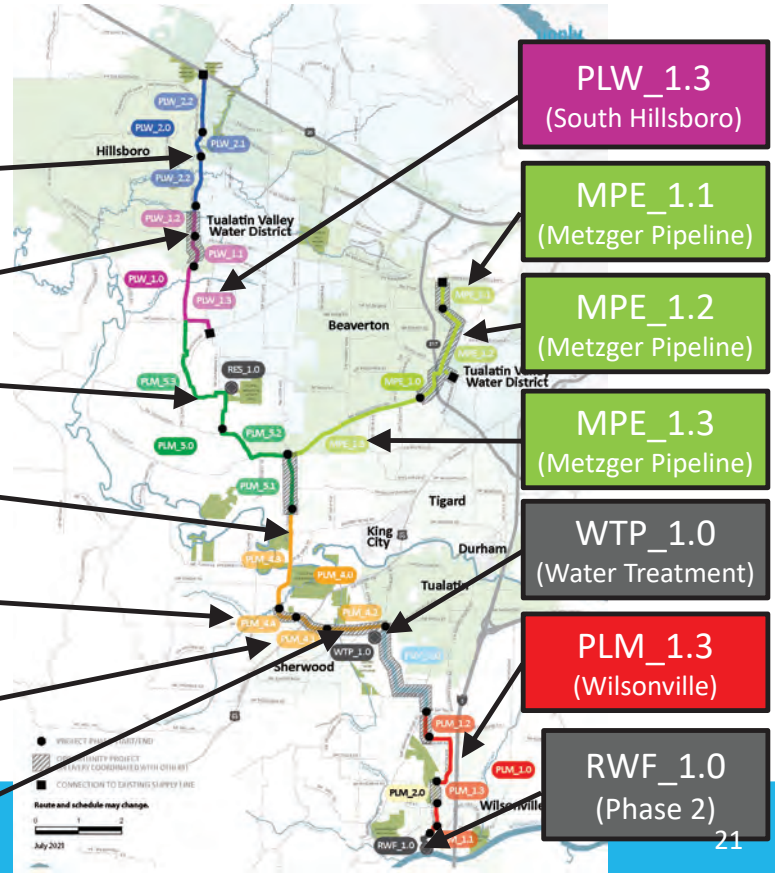
Construction Highlights



Construction Progress

Projects currently in construction

- RES_1.0 (Storage Tanks)
- PLW_2.1 (Orenco Woods)
- PLW_1.2 (South Hillsboro)
- PLM_5.3 (Grabhorn to Rosedale)
- PLM_4.3 (Roy Rogers)
- PLM_4.4 (Chicken Creek)
- PLM_4.1 (Hwy 99 Crossing)
- PLM_4.2 (Tualatin/Sherwood)



Willamette Water Supply
Our Reliable Water Future



Seismic improvements at the river intake

Willamette Water Supply
Our Reliable Water Future

Construction Photos – Raw Water Facilities

Lower Site: Work Complete



Construction Photos – Raw Water Facilities

Upper Site:
Electrical
Building
CMU wall
progress.
Backfilling
around
Transformer
slab.



Construction Photos – Pipeline in Wilsonville

66-inch pipe installation on 95th Avenue.



Construction Photos – Water Treatment Plant

WTP site looking south



Construction Photos – Pipeline in Sherwood

66" pipe
installation
looking west
near Tualatin-
Sherwood Rd.
and Baler Way



Construction Photos – Pipeline Around Cooper Mountain

66" waterline installation
with Staging Area #1 and
RES site in background





PAUL MATTHEWS

Chief Financial Officer

Manages the District's Financial Affairs

- Oversees the Financial Management Cycle
- Budget, Financial Planning and Analysis, Rate Setting
- Accounting and Auditing
- Debt and Investments
- Procurement

District Priorities

- Manage financial risks
- Maintain access to low-cost financing
- Drive business efficiency and accountability

How We Saved Customers Money

	Managed Operating Expenses	<ul style="list-style-type: none"> • Managed operating budgets to generate over \$12 million in savings during most recent biennium.
	Deferred Capital Project	<ul style="list-style-type: none"> • Delayed building pipelines and reservoir to better align with District's cashflow
	Partnered with Others	<ul style="list-style-type: none"> • Achieve economies of scale by partnering with other utilities and local governments
	Finding Other Resources	<ul style="list-style-type: none"> • Generated over \$6 million in interest earnings by changing WIFIA draw strategy • Approximately \$20 million in Federal grants

How We Saved Customers Money

Healthcare Costs

- District purchases high-deductible plan
- Self-insured for portion of deductible
- Wellness plan at TVWD incentivizes effective use of healthcare spending
- 4.5% decrease in healthcare premiums from District's insurer

WIFIA Draw

- District's interest rate from WIFIA 1.35%
- Current investment rates generate over \$6 million in earnings to offset expenses

MAJOR RATE DRIVERS

How your Money Is Used



Construction of the additional water supply

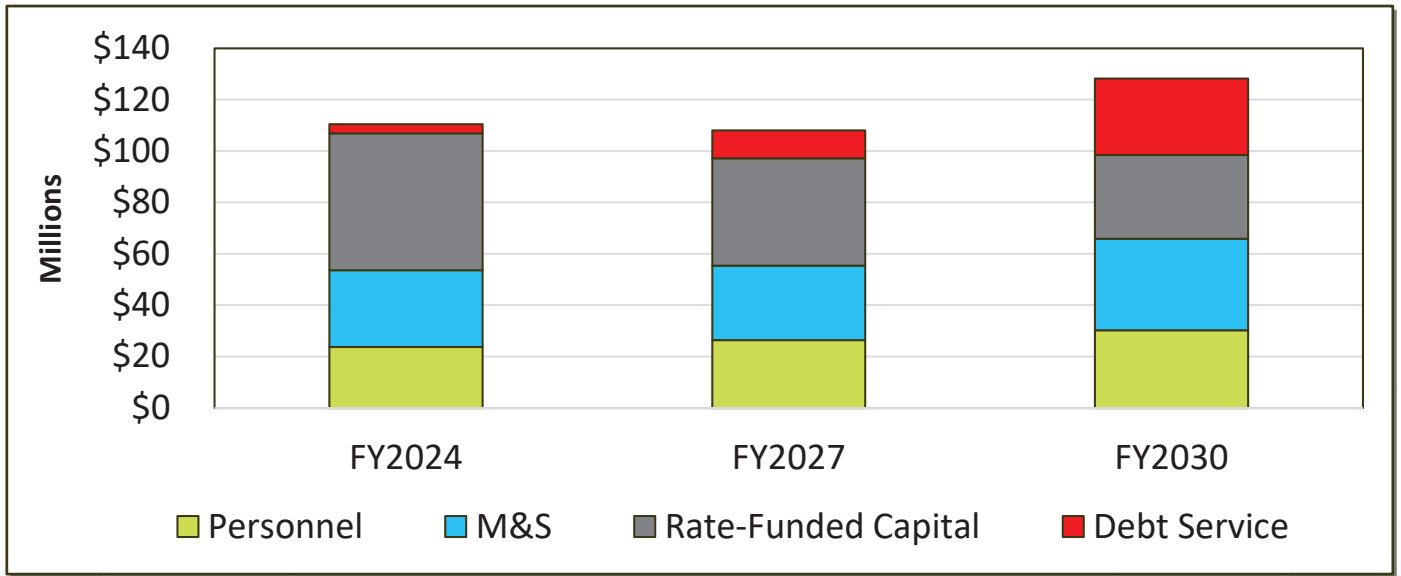


Maintenance and operations of the water system

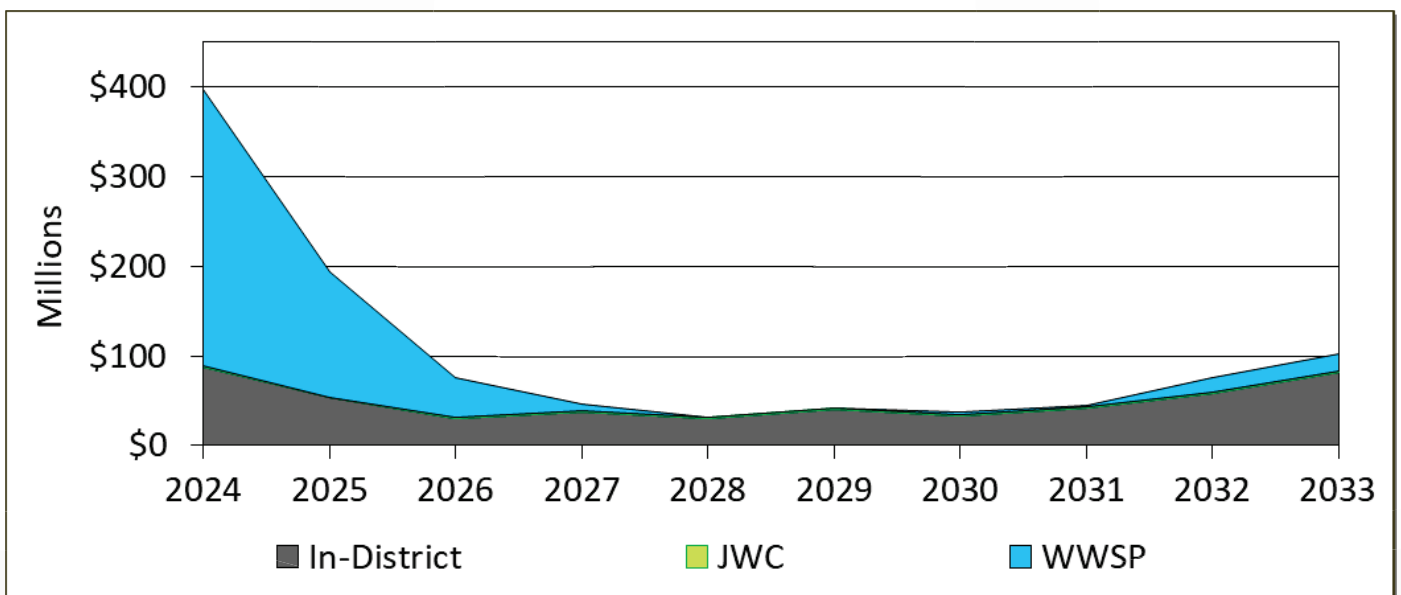


Purchased Water

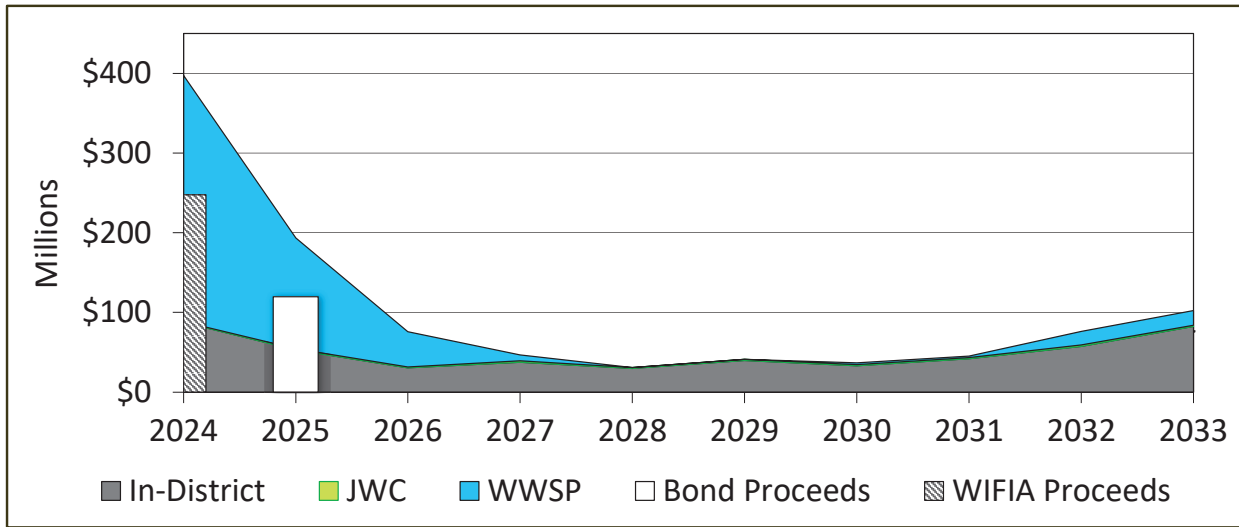
NUMBER IN CONTEXT



NEAR-TERM INFRASTRUCTURE INVESTMENTS



PLANNED DEBT FINANCING BY FISCAL YEAR

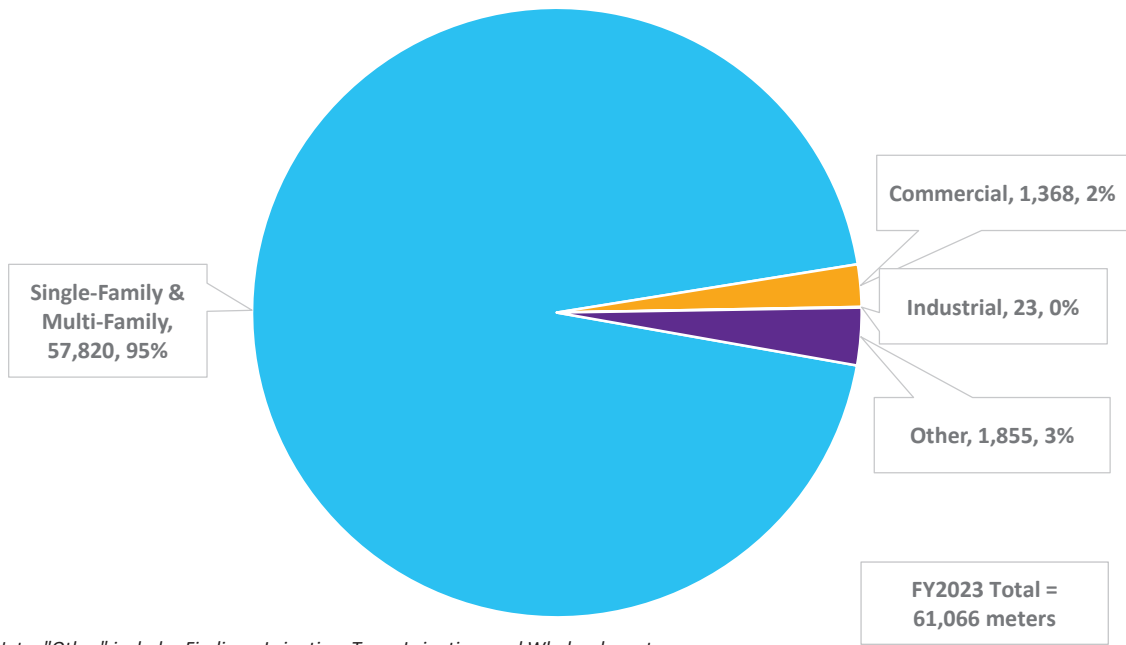


	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	Totals
WIFIA	\$144.1	-	-	-	-	-	-	-	-	-	\$144.1
Bonds	-	119.8	-	-	-	-	-	-	-	-	119.8
Totals	\$144.1	\$119.8	-	-	-	-	-	-	-	-	\$263.9

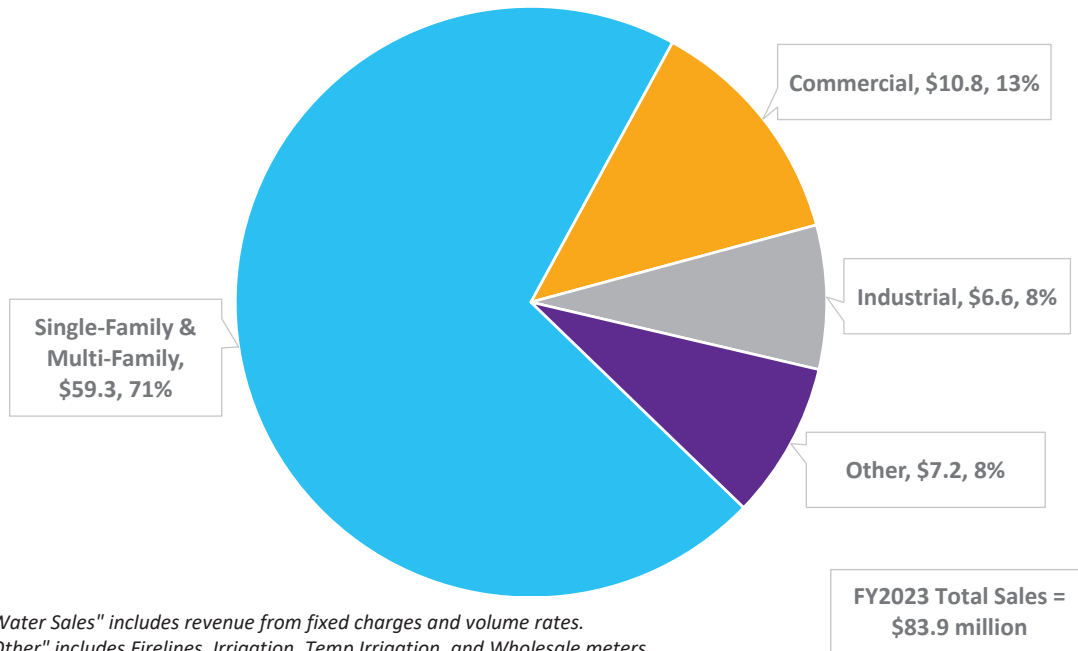
Are all customers, including corporations, paying their fair share?



FY2023 Meters by Customer Class



FY2023 Water Sales by Customer Class (\$ in millions)



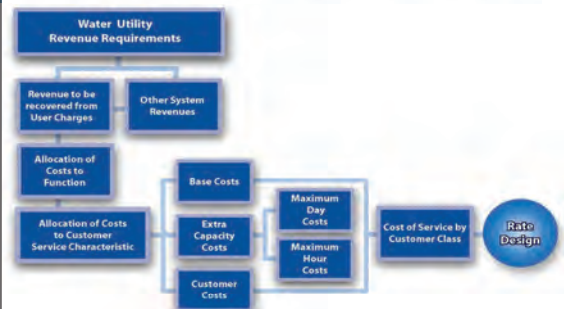
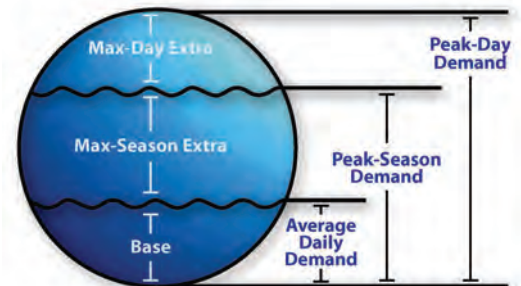
EXAMPLE OF INDUSTRIAL CUSTOMER IMPACT

Industrial Customer Meter			
8-Inch Meter	Current	Nov 2023	Nov 2024
Fixed Charge	\$497	\$606	\$712
Volume Charge	\$199,837	\$243,801	\$286,467
Total	\$200,334	\$244,407	\$287,178
Monthly Increase		\$44,073	\$42,771

Cost-of-Service Basis for Setting Water Rates

Guiding Principles

- Industry-standard approach to ensure customers pay in proportion to the cost imposed on the system
- Avoids subsidies among classes of customers
- Ensures new customers pay their fair share



Updates to Other Fees and Charges

Highlights of Changes

- Adjusted various fees to offset inflationary increases in costs
- Proposed new fee to replace lost bulk water placard
- Proposed new meter box installation charge for traffic-rated meter boxes
- Eliminated practice of lending meter keys and related deposits
- Eliminated the rebate for subdivisions where the District installs services before other utilities
- Added charge when developer requests multiple site visits for a meter installation
- Established flat meter fees for meters larger than 2-inches
- Updated various footnotes and language to increase clarity

Meter Install Fees for New Connections

Meter Installs by Size	Current	Proposed
5/8"	\$315	\$360
3/4"	\$335	\$385
1"	\$395	\$450
1-1/2"	\$585	\$670
2"	\$715	\$820
3"	\$5,000	\$5,725
4"	\$6,500	\$7,445
6"	\$10,000	\$11,455
8"	\$12,000	\$13,745
10"	\$20,000	\$22,910

Service Install and Other Fees for New Connections

Service Installs by Meter Size	Current	Proposed
5/8"	\$2,405	\$2,755
3/4"	\$2,405	\$2,755
1"	\$2,405	\$2,755
1-1/2"	\$3,000	\$3,435
2"	\$3,000	\$3,435
New fees for Meter & Service Installs		
Return Visits	–	\$140
Traffic-rated Meter Box (1" and below)*	–	\$155
Traffic-rated Meter Box (1-1/2" and 2")*	–	\$180

*Note: Additional fee for traffic-rated meter box. Standard box included in standard meter fee.

Plan Review Fees for New Subdivisions

Plan Review Fees	Current	Proposed
Residential subdivision 1-10 lots	\$320	\$435
Residential subdivision 11-50 lots	\$670	\$910
Residential subdivision 51-100 lots	\$840	\$1,140
Residential subdivision more than 100 lots	\$980	\$1,330
Commercial development, service line smaller than 2", and no vault	\$530	\$720
Commercial development, service line 2" or larger, with vault(s)	\$1,170	\$1,585

Inspection Fees	Current	Proposed
Residential subdivision 1-10 lots	\$2,330	\$3,160
Residential subdivision 11-50 lots	\$3,740	\$5,075
Residential subdivision 51-100 lots	\$4,910	\$6,660
Residential subdivision more than 100 lots	\$7,730	\$10,485
Commercial development, service line smaller than 2", and no vault	\$470	\$640
Commercial development, service line 2" or larger, with vault(s)	\$5,190	\$7,040

Miscellaneous Fees	Current	Proposed
Plan Resubmittal Fee	\$120	\$165
Performance Bond Admin Fee	\$360	\$490
Additional Sampling Fee	\$390	\$530
Reinspection Fee	\$150	\$205

Some of my neighbors can't afford these investments. What are you doing to help them?



RATE ADVISORY COMMITTEE (RAC) ASSIGNMENT

Issue 1. Affordability for financially vulnerable TVWD customers

- Is there a need for a more reliable and permanent Customer Assistance Program in addition to emergency assistance?
- How should the program be funded?
- What eligibility qualifications are appropriate?
- How should the program be implemented?

Issue 2. Rate structure adjustments to reduce revenue volatility (fixed and volume charges)

- What impacts on the customer experience should be considered as the Board considers rate structure changes that?

CONVENING THE 2022 – 2023 RAC

RAC members represent diverse backgrounds and expertise, multiple customer classifications and district-wide geographic coverage.

RAC Members

Allie Syes	June Boone
Carlos Romo	Kyle Walker
Chai Saecheo	Lisa Montesana
Chris Brown	Long Tran
Daryl Manullang	Madi Hyde
Deanna Palm	Samantha Rico
*Erin Walsh	Steve Marks
Jessie Dhillon	Todd Speight
	*Zach Lindahl

**Members transitioned off the RAC*



CUSTOMER ASSISTANCE PROGRAM RECOMMENDATION

The RAC unanimously recommended the proposed Customer Assistance Program and keeping the District's current Emergency Program.

Who can qualify?

Single-family residential customers who qualify for the federal Low Income Home Energy Assistance Program (LIHEAP).

How much assistance is available?

20% discount to the customer's water bill, to be managed by the Board in the future to maintain the program objectives.

How is the Customer Assistance Program funded?

From all customers recovered proportionately from both fixed and volume charges

Proposed Rate Adjustments



PROPOSED FIXED MONTHLY CHARGES

Meter Size	Current	Proposed	
		Nov 2023	Nov 2024
5/8 Inch	\$21.25	\$25.93	\$30.47
3/4 Inch	23.41	28.56	33.56
1 Inch	28.85	35.20	41.36
1.5 Inch	38.77	47.30	55.58
2 Inch	57.18	69.76	81.97
3 Inch	159.22	194.25	228.24
4 Inch	213.34	260.27	305.82
6 Inch	343.82	419.46	492.87

PROPOSED VOLUME RATES (\$/CCF)

Volumetric Rates (\$/CCF)	Current	Proposed	
		Nov 2023	Nov 2024
Block 1	\$7.03	\$8.58	\$10.08
Block 2	\$10.02	\$12.22	\$14.36

¹ One CCF is 100 cubic feet of water or about 748 gallons.

² Single-Family Residential Class: Block 1 = Water use up to 28 CCF every two months.
 Block 2 = All consumption over 28 CCF every two months.

³ All other classes: Block 1 = Water use up to 140% of 12-month moving avg.
 Block 2 = All consumption exceeding the Block 1 threshold.

CUSTOMER IMPACT (TYPICAL CUSTOMER USING 7 CCF¹ PER MONTH)

Typical Single-Family Residential Bill			
5/8-Inch Meter	Current	Nov 2023	Nov 2024
Fixed Charge	\$21.25	\$25.93	\$30.47
Volume Charge	\$49.21	\$60.06	\$70.56
Total	\$70.46	\$85.99	\$101.03
Monthly Increase		\$15.53	\$15.04

¹ One CCF is 100 cubic feet of water or about 748 gallons. Typical customer at TVWD uses 7 CCF per month.

CUSTOMER IMPACT

(ABOVE AVERAGE CUSTOMER USING 12 CCF¹ PER MONTH)

Above Average Single-Family Residential Bill			
5/8-Inch Meter	Current	Nov 2023	Nov 2024
Fixed Charge	\$21.25	\$25.93	\$30.47
Volume Charge	\$84.36	\$102.96	\$120.96
Total	<u>\$105.61</u>	<u>\$128.89</u>	<u>\$151.43</u>
Monthly Increase		\$23.28	\$22.54

¹ One CCF is 100 cubic feet of water or about 748 gallons.

CUSTOMER IMPACT

(HIGH-USE CUSTOMER USING 28 CCF¹ PER MONTH)

High-Use Single-Family Residential Bill			
5/8-Inch Meter	Current	Nov 2023	Nov 2024
Fixed Charge	\$21.25	\$25.93	\$30.47
Volume Charge	\$238.70	\$291.20	\$342.16
Total	<u>\$259.95</u>	<u>\$317.13</u>	<u>\$372.63</u>
Monthly Increase		\$57.18	\$55.50

¹ One CCF is 100 cubic feet of water or about 748 gallons.

Summary



Concerns of Our Customers

- How will the community benefit from the current investments in the Willamette?
- Are you managing costs responsibly?
- Are all customers, including corporations, paying their fair share?
- Some of my neighbors can't afford these investments. What are you doing to help them?

Management's Recommendations

Proposed Next Steps

- Open public hearing for tonight
- Continue to receive and consider public comment through 4:00 pm August 24, 2023
- Consider adopting Resolution 14-23 at your September 20, 2023 regular meeting



TUALATIN VALLEY
WATER DISTRICT

ORDINANCE 01-23, AMENDMENT TO TVWD WATER LOSS
ADJUSTMENT POLICY



Board Regular Meeting

August 16, 2023



TUALATIN VALLEY
WATER DISTRICT

CHIEF EXECUTIVE OFFICER AND MANAGEMENT STAFF REPORT

Tom Hickmann

August 16, 2023

RATE OPEN HOUSE SESSION

TVWD's final rate open house session will be held virtually noon, August 17. Pre-registration is not required. You can find the link at:

www.tvwd.org/talkingwater.

GFOA AWARD

Government Finance Officers Association of the United States and Canada (GFOA) has awarded the Certificate of Achievement for Excellence in Financial Reporting to Tualatin Valley Water District for its annual comprehensive financial report for the fiscal year ended June 30, 2022.

The report has been judged by an impartial panel to meet the high standards of the program, which includes demonstrating a constructive "spirit of full disclosure" to clearly communicate its financial story and motivate potential users and user groups to read the report.

The Certificate of Achievement is the highest form of recognition in the area of governmental accounting and financial reporting, and its attainment represents a significant accomplishment by a government and its management.

DEPARTMENT REPORT

Clark Balfour, General Counsel, will present the department report this evening.



TUALATIN VALLEY
WATER DISTRICT

LEGAL DEPARTMENT REPORT



Clark Balfour, General Counsel

August 16, 2023

LEGISLATIVE REVIEW

- Follow up to Bills Discussed in April
- Items of Particular Interest to TVWD
- Comprehensive Review from SDAO in September



BILLS DISCUSSED EARLIER

- HB 2647 Harmful Algal Blooms
- HB 2805 Public Meetings/Handy Decision
- HB 2984 SDC's Upon Conversion of Commercial to Residential
- HB 3097 In Conduit Hydro
- HB 3125 LIHWA Rate Payer Assistance Fund
- SB 635 County Right of Way Fees
- SB 848 Designer Immunity

ADDITIONAL BILLS OF INTEREST

- HB 2296 Retiree Workback
- HB 2295 Veterans Preference in Contracting
- HB 2806 Exec. Session for Cyber Security/facilities/people
- HB 3414 UGB Expansion/Waiver of Standards
- SB 417 Public Records Fees
- HB 2050 Donation of Unused Sick Leave
- HB 2757 Monthly charge for 9-8-8 System

REFERRED MATTERS

- November 2024
- HB 2004 Ranked Choice Voting
- SJR 34 Compensation Commission
- HJR 16 Impeachment Procedures

QUESTIONS?

CONSENT AGENDA

- A. Approve the July 19, 2023, regular meeting minutes.
- B. Approve the August 1, 2023, work session meeting minutes.
- C. Approve the August 1, 2023, special meeting minutes





Report of Meetings Attended

Commissioner Doane

Date	Meeting or Function	Purpose	\$	Claimed
8/16	Regular Meeting		50	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
8/1	Work Session		50	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
8/2	Talking Water		50	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
8/5	Open House		50	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
7/25	ASDSO	Risk of Dams	50	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
				<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
				<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
				<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
				<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
				<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
				<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No


OK to pay \$250.00 to CEAF -SK

Date: 16 August 2023

Requested by: Jim Doane

Commissioner

Date: 8/16/23

Approved by: 

President

ORS 198.190, "A member of the governing body of a district may receive, not to exceed \$50.00 for each day or portion thereof as compensation for services performed as a member of the governing body. Such compensation shall not be deemed lucrative. The governing body may provide for reimbursement of a member for actual and reasonable traveling and other expenses necessarily incurred by a member in performing official duties." Please note that in accordance with ORS 294.331 (3), members of the budget committee shall receive no compensation for their services as members of such committee.

In accordance with Board Policies, an amount equal to the unclaimed reimbursements for meetings will be transferred to the District's Customer Emergency Assistance Fund.



Report of Meetings Attended

Commissioner Jim Duggan

Date	Meeting or Function	Purpose	\$	Claimed
8/01/2023	TVWD Special Mtg. & Updates	Leak Adjust. & WWSS	50	x Yes <input type="checkbox"/> No
8/02/2023	Talkin' Water: Rates	Virtual Open House	50	x Yes <input type="checkbox"/> No
8/03/2023	WWSS Board Mtg. & Exec. Sess.	Regular Bi-Monthly Mtg.	50	x Yes <input type="checkbox"/> No
8/16/2023	TVWD Board Meeting	Regular Monthly Mtg.	50	x Yes <input type="checkbox"/> No
				<input type="checkbox"/> Yes <input type="checkbox"/> No
				<input type="checkbox"/> Yes <input type="checkbox"/> No
				<input type="checkbox"/> Yes <input type="checkbox"/> No
				<input type="checkbox"/> Yes <input type="checkbox"/> No
				<input type="checkbox"/> Yes <input type="checkbox"/> No
				<input type="checkbox"/> Yes <input type="checkbox"/> No

OK to pay \$200.00-SK

Date: 8/16/2023

Requested by: James J. Duggan

Commissioner

Date: 8/16/23

Approved by: 

President

ORS 198.190, "A member of the governing body of a district may receive, not to exceed \$50.00 for each day or portion thereof as compensation for services performed as a member of the governing body. Such compensation shall not be deemed lucrative. The governing body may provide for reimbursement of a member for actual and reasonable traveling and other expenses necessarily incurred by a member in performing official duties." *Please note that in accordance with ORS 294.331 (3), members of the budget committee shall receive no compensation for their services as members of such committee.*

In accordance with Board Policies, an amount equal to the unclaimed reimbursements for meetings will be transferred to the District's Customer Emergency Assistance Fund.



Report of Meetings Attended

Commissioner Fisher

Date	Meeting or Function	Purpose	\$	Claimed
8/1	Special Board Meeting		50	<input type="checkbox"/> Yes <input type="checkbox"/> No
8/2	Talking Water -Rates	Hear from public about proposed rate increase	50	<input type="checkbox"/> Yes <input type="checkbox"/> No
8/8	Meet with Tom	Board Agenda planning	50	<input type="checkbox"/> Yes <input type="checkbox"/> No
8/10	WEA Gov. Relations & Land Use meeting	Discuss UGB issues important to Sherwood and Region.	50	<input type="checkbox"/> Yes <input type="checkbox"/> No
8/16	Regular Board Meeting		50	<input type="checkbox"/> Yes <input type="checkbox"/> No
				<input type="checkbox"/> Yes <input type="checkbox"/> No
				<input type="checkbox"/> Yes <input type="checkbox"/> No
				<input type="checkbox"/> Yes <input type="checkbox"/> No
				<input type="checkbox"/> Yes <input type="checkbox"/> No
				<input type="checkbox"/> Yes <input type="checkbox"/> No

OK to pay \$250.00 to CEAF -SK

Date: 8/16/23

Requested by: Carl Fisher

Commissioner

Date: 8/16/23

Approved by:



President

ORS 198.190, "A member of the governing body of a district may receive, not to exceed \$50.00 for each day or portion thereof as compensation for services performed as a member of the governing body. Such compensation shall not be deemed lucrative. The governing body may provide for reimbursement of a member for actual and reasonable traveling and other expenses necessarily incurred by a member in performing official duties." *Please note that in accordance with ORS 294.331 (3), members of the budget committee shall receive no compensation for their services as members of such committee.*



Report of Meetings Attended

Commissioner Lisac

Date	Meeting or Function	Purpose	\$	Claimed
8/1/2023	TVWD Board Special Meeting	First reading for leak adjustment policy change (ordinance 01-23)	50	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
8/1/2023	TVWD Board Work Session	Willamette Water System Supply update	0	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
8/2/2023	Talkin' Water – Rates Virtual Open House 1	Public presentation on upcoming rate increases, including Q&A	50	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
8/16/2023	TVWD Board Meeting	August meeting	50	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
				<input type="checkbox"/> Yes <input type="checkbox"/> No
				<input type="checkbox"/> Yes <input type="checkbox"/> No
				<input type="checkbox"/> Yes <input type="checkbox"/> No
				<input type="checkbox"/> Yes <input type="checkbox"/> No
				<input type="checkbox"/> Yes <input type="checkbox"/> No
				<input type="checkbox"/> Yes <input type="checkbox"/> No

OK to pay \$200.00 -SK

Date: 8/16/2023

Requested by: Elliot Lisac

Commissioner

Date: 8/16/23

Approved by: 

President

ORS 198.190, "A member of the governing body of a district may receive, not to exceed \$50.00 for each day or portion thereof as compensation for services performed as a member of the governing body. Such compensation shall not be deemed lucrative. The governing body may provide for reimbursement of a member for actual and reasonable traveling and other expenses necessarily incurred by a member in performing official duties." *Please note that in accordance with ORS 294.331 (3), members of the budget committee shall receive no compensation for their services as members of such committee.*



Report of Meetings Attended


Commissioner Todd Sanders

Date	Meeting or Function	Purpose	\$	Claimed
6/22/23	JWC Exec Committee Meeting	Executive Committee Meeting	50	X Yes No
6/23	Meeting with Pam Treece, Washington County Commissioner	Talk about CWS/TVWD and customer assistance	50	x Yes <input type="checkbox"/> No
6/26	Meet with Tom Hickman	Legislative update	50	X Yes No
6/28	TVWD headquarters	Signing paperwork	50	x Yes <input type="checkbox"/> No
7/11	Agenda Planning Meeting	Set agenda for monthly meeting	50	X Yes No
7/17	Phone calls with Commissioners about VP position	Talk to Comm. Lisac and Comm. Fisher about Board VP position	50	x Yes <input type="checkbox"/> No
7/19	Monthly Board Meeting	Monthly Board meeting	50	x Yes <input type="checkbox"/> No
7/21	Phone call with WSWD Board Chair	Discuss possible Boards Meeting in fall	50	x Yes <input type="checkbox"/> No
7/24	Meeting with Beaverton Mayor	Talk about customer assistance	50	x Yes <input type="checkbox"/> No
7/25	Meet with Tom Hickman	Update on Beaverton Discussion	50	X Yes <input type="checkbox"/> No
7/28	Meet with SDAO Consultant	Discuss needs for finding a list of consultants	50	X Yes <input type="checkbox"/> No
8/1	Monthly Work session	August work session	50	X Yes <input type="checkbox"/> No
1/0	Meeting with Tom Hickman	Discuss Intergovernmental relations	50	X Yes <input type="checkbox"/> No
8/12	Phone call with WSWD Board President	Planning meeting with SDAO consultant	50	X Yes <input type="checkbox"/> No
8/14	Meeting with SDAO consultant	Discuss list of consultants request	50	X Yes <input type="checkbox"/> No

8/15	Phone call with Tom Hickman	Discuss Intergovernmental relationships	50	X Yes <input type="checkbox"/> No
8/16	Monthly Board Meeting	Monthly meeting	50	X Yes <input type="checkbox"/> No

OK to pay \$850.00 -SK

Date: 08/1/2023 Requested by: Todd Sanders
Commissioner

Date: 16 Aug 2023 Approved by: 
President Secretary

ORS 198.190, "A member of the governing body of a district may receive, not to exceed \$50.00 for each day or portion thereof as compensation for services performed as a member of the governing body. Such compensation shall not be deemed lucrative. The governing body may provide for reimbursement of a member for actual and reasonable traveling and other expenses necessarily incurred by a member in performing official duties." *Please note that in accordance with ORS 294.331 (3), members of the budget committee shall receive no compensation for their services as members of such committee.*

In accordance with Board Policies, an amount equal to the unclaimed reimbursements for meetings will be transferred to the District's Customer Emergency Assistance Fund.



TUALATIN VALLEY

WATER DISTRICT

Date: September 20, 2023
To: Board of Commissioners
From: Paul L. Matthews, Chief Financial Officer
Subject: Resolution Establishing Water Rates and Other Service Charges

Requested Board Action:

Consider adopting a resolution establishing water rates and other service charges for the Tualatin Valley Water District with an effective date of November 1, 2023.

Key Concepts:

- At its July 19, 2023 regular meeting, the Board of Commissioners (Board) adopted Resolution 11-23 which approved the District's *2023-2025 Financial Plan (Financial Plan)*. The *Financial Plan* includes planned increases in water rates to fund the District's capital and operating expenditures.
- At its July 19, 2023, regular meeting, the Board also adopted Resolution 12-23 which established the rate-setting process to implement the rate adjustments necessary for the approved *Financial Plan*. Resolution 12-23 directed staff to undertake a public outreach process to provide the public with an opportunity to learn more about the District's rate proposals and provide public comment to the Board for its consideration. That public outreach effort was successfully completed, and the Board was provided public comments received by the deadline of 4:00 pm on August 24, 2023.
- At its regular meeting on August 16, 2023, the Board held a public hearing to consider adjusting water rates. As required by Oregon law, the District notified customers of the Board's intention to hold a public hearing to consider adjusting water rates.
- This is the final step in the rate-setting process. At this meeting, staff will present an overview of the rate-setting process and the proposed rates. Staff will also be available to answer questions from the Board.

Background:

The proposed resolution sets the District's water rates and other charges for the 2023-25 biennium. The proposed resolution includes two sets of rates – the first effective November 1, 2023 and the second effective November 1, 2024. This resolution does not affect the District's system development charges.

At the Board's July 19, 2023 regular meeting, staff presented a review of the District's financial status, an overview of the revenue assumptions in the District's approved *Financial Plan*, and a proposal to adjust water rates accordingly. Based on the direction of the Board, staff has prepared the attached proposed resolution to adjust water rates.

The proposed rate adjustments include changes to both the volume charges and the fixed charges. The proposed volume charges are:

Volumetric Rates (\$/CCF)	Current	Proposed	
		Nov 2023	Nov 2024
Block 1	\$7.03	\$8.58	\$10.08
Block 2	\$10.02	\$12.22	\$14.36

There are no changes proposed for the block thresholds under which the block rates apply. For single-family residential customers, consumption of 28 hundred cubic feet (CCF) or less of water per bimonthly period is charged at the lower block 1 rate. Consumption exceeding 28 CCF during a bimonthly period is charged at the higher block 2 rate. The block rates are designed to charge customers in proportion to the cost of serving them. Customers with lower peak demands will have lower water bills than customers with higher peak demands. This rate design is consistent with the Board's policy that rates should reflect the cost of serving customers.

For customers other than single-family residential, the block 1 rates apply to all water billed at or below 140% of the customer's 12-month average consumption. Consumption exceeding 140% of a customer's 12-month average consumption is charged at the higher block 2 rate. As with single-family residential customers, this rate design is consistent with the Board's policy that rates should reflect the cost of serving customers.

The proposed fixed charges vary by meter size and are:

Meter Size	Current	Proposed	
		Nov 2023	Nov 2024
5/8 Inch	\$21.25	\$25.93	\$30.47
3/4 Inch	23.41	28.56	33.56
1 Inch	28.85	35.20	41.36
1.5 Inch	38.77	47.30	55.58
2 Inch	57.18	69.76	81.97
3 Inch	159.22	194.25	228.24
4 Inch	213.34	260.27	305.82
6 Inch	343.82	419.46	492.87

As shown in the following table, for the typical single-family residential customer, the proposed rate adjustment would increase their water bills by \$15.53 per month beginning November 1, 2023, and \$15.04 per month beginning November 1, 2024.

Typical Single-Family Residential Bill			
5/8-Inch Meter	Current	Nov 2023	Nov 2024
Fixed Charge	\$21.25	\$25.93	\$30.47
Volume Charge	\$49.21	\$60.06	\$70.56
Total	\$70.46	\$85.99	\$101.03
Monthly Increase		\$15.53	\$15.04

This calculation of the increase is based on a typical customer with a 5/8-inch meter using 7 CCF per month. About 95% of the District's residential customers have a 5/8-inch meter. The estimate of the typical bill is presented as a monthly amount to be consistent with other utility bills customers typically receive. Most of the District's customers are, however, billed bimonthly. The actual bill impact on individual customers, both residential and all non-residential, will vary based on water volume usage and meter size.

Staff also analyzed the bill impacts for customers using more than the typical single-family residential customer. For single-family residential customers with consumption of 12 CCF per month (i.e., 24 CCF in a

bimonthly billing period), their bills would increase by \$23.28 per month beginning November 1, 2023 and \$22.54 per month beginning November 1, 2024.

Above Average Single-Family Residential Bill			
5/8-Inch Meter	Current	Nov 2023	Nov 2024
Fixed Charge	\$21.25	\$25.93	\$30.47
Volume Charge	\$84.36	\$102.96	\$120.96
Total	\$105.61	\$128.89	\$151.43
Monthly Increase		\$23.28	\$22.54

Similar, for those single-family residential customers with high consumption of 28 CCF per month (56 CCF in a bimonthly billing period), their bills would increase by \$57.18 per month beginning November 1, 2023, and \$55.50 per month beginning November 1, 2024.

High-Use Single-Family Residential Bill			
5/8-Inch Meter	Current	Nov 2023	Nov 2024
Fixed Charge	\$21.25	\$25.93	\$30.47
Volume Charge	\$238.70	\$291.20	\$342.16
Total	\$259.95	\$317.13	\$372.63
Monthly Increase		\$57.18	\$55.50

Staff also conducted a cost-of-service analysis of the District's other fees and charges and proposes minor adjustments to some of them. These proposed adjustments will maintain the Board's policy on cost of service and largely offset the effects of inflation. Although the proposed changes in other fees are minor, the following proposed changes may interest the Board:

1. Establish a new fee for replacing bulk water permit placard. The District is proposing adding a new fee for holders of bulk water permits that lose their placards. The estimated cost of staff time to manage and replace a bulk water permit placard is \$50 per placard.
2. Add costs for traffic-rated meter box installation. Some meter boxes are installed in driveways that require a traffic-rated meter box. These traffic-rated meter boxes cost more than the standard meter box. The District proposes to recover this additional material costs through an additional charge on traffic-rate meter box installations. Although the cost of a traffic-rated meter box varies by size, the additional costs for the most common size of traffic-rated meter box is approximately \$155 per meter box. The larger, less frequently required traffic-rated meter box is estimated to cost an additional \$180 per meter box.
3. Eliminate the deposit for usage of meter key. The District proposes discontinuing the practice of loaning meter keys to customers who wish to turn on and/or off their water meters. The District prefers customers to contact the District for this service. Additionally, consumer-grade meter keys are generally available at relatively low costs at local hardware and building supply stores. The current deposit for usage of a District meter key is \$25.
4. Eliminate the refund for service installs under certain circumstances. The District proposes to eliminate the practice of providing rebates to subdivisions where the District installs the services before other utilities are brought to the property. In practice, the District has found that the cost savings is difficult to justify the rebates. Also, coordinating the installations of services with other utilities is difficult and often unsuccessful. The District finds that the administrative burden of managing the rebate process does not justify its existence. The District currently provides a rebate of \$220 per service line if the District can install the service line before other utilities are brought to the property.

5. Add costs to developers when operators need multiple site visits to install a water meter. The District proposes adding a charge of \$140 for each return visit that occurs if staff is unable to install the water meter due to access issues, damage to the service, or damage to the meter box that must be repaired by the customer. In these instances, staff must return after being requested to install the meter at an additional cost to the District.
6. Clarify meter fees for meters larger than 2-inches. The District's current practice for charging meter installations for meters larger than 2-inches includes collecting a deposit and providing a final invoice based on actual costs. This practice requires the District to issue refunds or invoices for an additional charge. In practice, the costs of meter installations do not vary significantly among meter installations of the same size. This proposed revision to the District's fee schedule eliminates the District's current practice of collecting a deposit for large meter installations and replaces that practice with flat charges based on the size of the meter thus reducing the administrative burden, complexity, and related cost.
7. Update various footnotes and language to increase clarity. To eliminate ambiguity, the District has proposed updates to various footnotes and language in Exhibit B of the proposed resolution. These updates do not alter the services or costs of services provided by the District. Rather, the proposed updates are designed to eliminate confusion for customers.

Consistent with the Board's direction in Resolution 12-23, staff also engaged in a customer outreach strategy. This strategy includes conducting a series of two virtual open houses and one in-person open house where staff were available to answer questions from customers about the proposed increases in water rates.

The District hosted the first virtual open house on August 2, 2023, starting at 12:00 noon using the *Talkin' Water* format. Excluding staff and consultants, 28 attendees joined this virtual open house. The District does not have a way of knowing how many people participated in the open house since more than one person may have participated per attendee. The District received and answered approximately 22 questions during the first open house. Also, a recording of the first open house was posted to the District's YouTube channel. As of September 12, 2023, the first open house was viewed 64 times.

The District conducted the in-person open house on Saturday, August 5, 2023, starting at 9:00 am. The District received and answered approximately six questions during the in-person open house. The in-person open house was not recorded for posting to the District's YouTube channel. A Spanish version of the presentation was made available for any interested attendees.

The District hosted the second virtual open house on August 17, 2023, starting at 6:00 p.m. using the *Talkin' Water* format. Excluding staff and consultants, seven attendees joined this virtual open house. The District does not have a way of knowing how many people participated in the open house since more than one person may have participated per attendee. The District received and answered approximately two questions during the second open house. Also, a recording of the second open house was posted to the District's YouTube channel. As of September 12, 2023, the second open house was viewed 42 times.

In addition to the open houses, staff have also posted information about the District's rate process on the District's website and social media channels.

This agenda item includes a public hearing which will provide the public an opportunity to address the Board directly on the proposed increases in water rates. In addition to the comments received during the public hearing, comments received from the public before 4:00 pm on August 24, 2023, will be included in the public record and made available to the Board before its regular meeting in September. This will allow the Board to consider the entire public record before acting at its September 20, 2023, regular meeting.

Budget Impact:

The costs of conducting the water rate-setting process were included in the District's Adopted 2023-25 Biennial Budget. The water rates in the proposed resolution are estimated to generate revenue consistent with the District's approved *Financial Plan*, six-year capital improvement plan and Adopted 2023-25 Biennial Budget.

Staff Contact Information:

Paul L. Matthews; Chief Financial Officer; 503-848-3017; paul.matthews@tvwd.org

Joe Healy; Senior Management Analyst; 503-848-3085; joe.healy@tvwd.org

Attachments:

Proposed Resolution 14-23

Memorandum from Justin Dyke, AIC Communications & Public Affairs Supervisor, RE: Public Comments on 2023-2025 Proposed Water Rates

Leadership Team Initials:

Chief Executive Officer	N/A	Customer Service Manager	AC
Chief Operating Officer	PDB	IT Services Director	N/A
Chief Financial Officer	Pon	Human Resources Director	dB
General Counsel	N/A	Water Supply Program Director	JD





TUALATIN VALLEY
WATER DISTRICT

RESOLUTION NO. 14-23

A RESOLUTION ESTABLISHING WATER RATES AND OTHER CHARGES FOR THE TUALATIN VALLEY WATER DISTRICT WITH AN EFFECTIVE DATE OF NOVEMBER 1, 2023.

WHEREAS, the Board of Commissioners (Board) of the Tualatin Valley Water District (District) adopted Resolution 11-23 on July 19, 2023, approving the District's 2023-2025 Financial Plan (Financial Plan); and; and

WHEREAS, the District's Financial Plan includes planned increases in water rates to fund the District's capital investment and operating expenditures; and

WHEREAS, a public hearing was held by the Board of Commissioners of the Tualatin Valley Water District on August 16, 2023, to consider increases in water rates to fund District operations, the purchase of water, and capital improvements; and

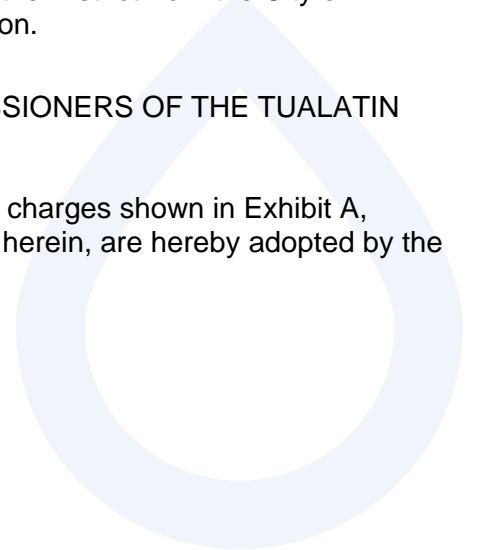
WHEREAS, notice of the public hearing and its purpose was provided by mailing a notice of the hearing to the customers of the District in accordance with the requirement of Oregon Revised Statutes (ORS) 264.312; and

WHEREAS, based on the recommendations of the administrative staff of the District and the testimony heard, received, and considered by the Board from the public hearing, the Board of Commissioners finds that:

1. It is necessary to adopt fixed and volume rates for water services provided by the District to fund the costs of operating the District, fund necessary capital improvements, and support the development of new water supplies; and,
2. The Financial Plan identifies current and future resources needed to continue implementation of the Willamette Water Supply System, and construct improvements to the District's water system infrastructure for seismic and system reliability purposes; and,
3. The District purchases its water supply for distribution within the District from the City of Portland, Oregon, and, as a partner, from the Joint Water Commission.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF COMMISSIONERS OF THE TUALATIN VALLEY WATER DISTRICT THAT:

Section 1: This resolution is effective November 1, 2023. The rates and charges shown in Exhibit A, Exhibit B, and Exhibit C attached hereto and by this reference incorporated herein, are hereby adopted by the District.



Section 2: The District shall make a copy of this resolution available to the public at the office of the District and through other media.

Approved and adopted at a regular meeting held on the 20th day of September 2023.

Todd Sanders, President

Jim Doane, Secretary



**TUALATIN VALLEY WATER DISTRICT
EXHIBIT A - WATER RATES**

<u>VOLUME WATER CHARGE:</u>		<u>Effective 11/1/2023</u>	<u>Effective 11/1/2024</u>
<u>CLASS CODE 1</u>	<u>RESIDENTIAL</u>		
BLOCK 1	0-28 CCF (PER BI-MONTHLY BILLING PERIOD)	\$8.58	\$10.08
BLOCK 2	29 + (PER BI-MONTHLY BILLING PERIOD)	\$12.22	\$14.36
<u>CLASS CODE 2</u>	<u>MULTI-FAMILY</u>		
BLOCK 1	UP TO 1.4 TIMES 12-MONTH MOVING AVERAGE	\$8.58	\$10.08
BLOCK 2	OVER 1.4 TIMES 12-MONTH MOVING AVERAGE	\$12.22	\$14.36
<u>CLASS CODE 3</u>	<u>COMMERCIAL NON-PRODUCT</u>		
BLOCK 1	UP TO 1.4 TIMES 12-MONTH MOVING AVERAGE	\$8.58	\$10.08
BLOCK 2	OVER 1.4 TIMES 12-MONTH MOVING AVERAGE	\$12.22	\$14.36
<u>CLASS CODE 4</u>	<u>PRODUCTION PROCESSES</u>		
BLOCK 1	UP TO 1.4 TIMES 12-MONTH MOVING AVERAGE	\$8.58	\$10.08
BLOCK 2	OVER 1.4 TIMES 12-MONTH MOVING AVERAGE	\$12.22	\$14.36
<u>CLASS CODE 5</u>	<u>FIRELINE</u>		
BLOCK 1	ALL CONSUMPTION	\$8.58	\$10.08
<u>CLASS CODE 6</u>	<u>IRRIGATION</u>		
BLOCK 1	UP TO 1.4 TIMES 12-MONTH MOVING AVERAGE	\$8.58	\$10.08
BLOCK 2	OVER 1.4 TIMES 12-MONTH MOVING AVERAGE	\$12.22	\$14.36
<u>CLASS CODE 7</u>	<u>TEMPORARY IRRIGATION</u>		
BLOCK 1	UP TO 1.4 TIMES 12-MONTH MOVING AVERAGE	\$8.58	\$10.08
BLOCK 2	OVER 1.4 TIMES 12-MONTH MOVING AVERAGE	\$12.22	\$14.36
<u>CLASS CODE 8</u>	<u>LOCAL GOVERNMENT WATER PURVEYORS</u>		
	Volume charges shall be at contractual rates.		

<u>FIXED CHARGES (FOR ALL CLASS CODES):</u>		<u>Effective 11/1/2023</u>		<u>Effective 11/1/2024</u>	
<u>METER SIZE OR EQUIVALENT SERVICE SIZE</u>		<u>MONTHLY</u>	<u>BI- MONTHLY</u>	<u>MONTHLY</u>	<u>BI- MONTHLY</u>
5/8"		\$ 25.93	\$ 51.86	\$ 30.47	\$ 60.94
3/4"		\$ 28.56	\$ 57.12	\$ 33.56	\$ 67.12
1"		\$ 35.20	\$ 70.40	\$ 41.36	\$ 82.72
1 1/2"		\$ 47.30	\$ 94.60	\$ 55.58	\$ 111.16
2"		\$ 69.76	\$ 139.52	\$ 81.97	\$ 163.94
3"		\$ 194.25	\$ 388.50	\$ 228.24	\$ 456.48
4"		\$ 260.27	\$ 520.54	\$ 305.82	\$ 611.64
6"		\$ 419.46	\$ 838.92	\$ 492.87	\$ 985.74
8"		\$ 605.89	\$ 1,211.78	\$ 711.92	\$ 1,423.84
10"		\$ 996.53	\$ 1,993.06	\$ 1,170.92	\$ 2,341.84

Note: If snowbird customers do not request a service turn-on from the District and there has been movement on the meter, the District will apply fixed charges for the entire 2-month billing cycle.

Private fire services are charged at the service size as determined by the nominal size of the backflow prevention assembly unless otherwise established by the District's Chief Operating Officer based on engineering equivalence. For service sizes not listed above, the next larger service size will be used.

TUALATIN VALLEY WATER DISTRICT
EXHIBIT B - OTHER SERVICES CHARGES & PENALTIES

Proposed
11/1/2023

1. Water Service on or off at customer's or owner's request		
a. First call -- during office hours, Monday through Friday except for snowbird turn off.		N/C
b. Leaks or emergencies beyond customer control -- during office hours or after hours or weekends		N/C
c. Service on and off, second call during office hours		\$110
d. Service on and off, second call after hours (an additional)		\$90
e. All snowbird turn offs		\$105
2. Water Service on and off for non-payment		
a. Service on and off, during office hours, Monday through Friday		\$110
b. After hours or weekend service on and off (an additional)		\$90
c. Broken promise turn off		\$110
3. Additional charges, if necessary, to enforce payment of bill or charges		
a. Removal of meter		\$200
b. Reinstallation of meter		N/C
c. Installation or removal of locking device-first occurrence		\$110
d. Installation or removal of locking device-second occurrence		\$125
e. Installation or removal of locking device-third occurrence		\$240
	& meter pulled	
f. Repair of breakage/damage to locking mechanism (curb stops, etc.)		Time & Materials
g. Service off water at main or reinstating service		Time & Materials
h. Check returned by bank for non-payment (NSF)		\$37
i. Meter tampering and/or using water without authority		\$60
j. Charge for incorrect financial institution account information		
First two times no charge. Charge per incident, third time and above.		\$25
4. Decreasing or increasing size of meter		Time & Materials
	(plus any applicable system development charges)	
5. Testing water meters at customer's or owner's request		
a. Testing on premises (5/8" – 3/4" – 1")		\$195
b. Removal of meter for testing (5/8" – 3/4" – 1")		\$420
c. Testing of meters larger than 1"		Time & Materials
6. Removal of meter during construction		
a. Removal of meter		\$200
b. Loss of meter (see Meter & Service Installation Charges)		Based on Meter Size

TUALATIN VALLEY WATER DISTRICT
EXHIBIT B - OTHER SERVICES CHARGES & PENALTIES

Proposed
11/1/2023

7. Fire hydrant fees		
a. Repair of breakage/damage		Time & Materials
12-month fire hydrant permits -- mandatory for fire hydrant usage:		
b. Hydrant permit (tanks ≤500 gallons)		\$235
c. Hydrant permit (tanks 501-1499 gallons)		\$685
d. Hydrant permit (tanks 1500-2999 gallons)		\$1,230
e. Hydrant permit (tanks ≥3000 gallons)		\$2,420
f. Off-site tank inspection (does not include permit)		\$105
g. Lost placard replacement		\$50
Hydrant meter fees:		
h. Administrative Fee		\$555
i. Daily Fee for 1-inch meter		\$0.10
j. Daily Fee for 2-inch meter		\$0.20
k. Daily Fee for 3-inch meter		\$1.20
l. Hydrant meter deposit (refundable less damages):		
1-inch		\$500
2-inch		\$1,000
3-inch		\$2,000
Fire hydrant fees for Clean Water Services:		
m. 12-month fire hydrant permit (plus water usage billed at current Block 1 rate)		\$135
8. Backflow prevention device testing		
Device testing		
a. Initial test fee per device		\$110
b. All subsequent tests are the responsibility of the owner -- to be done annually by a State Certified Backflow Tester of their choice		
Gold plan		
Annual fee per device dependent on customer agreement to have the District schedule & perform required annual test. Test performed by District contractor & includes \$50 annually in minor repairs to existing device to achieve passing test.		\$35
Enforcement fee		
Annual fee per device. Applies if customer hasn't completed annual test by required date and is scheduled for shutoff. Test performed by District contractor in lieu of shutoff. Fee does not include cost of repairs that may be required.		\$65
Service on and off for non-compliance of annual testing and reporting.		
a. Service on and off, during office hours, Monday through Friday		\$110
b. After hours or weekend service on and off (an additional)		\$90

TUALATIN VALLEY WATER DISTRICT
EXHIBIT B - OTHER SERVICES CHARGES & PENALTIES

Proposed
11/1/2023

9.	Flow testing of fire hydrants	
	a. Request for flow test, we have existing information within last 3 years, and no significant changes have occurred.	\$35
	b. No existing fire flow information. Modeled fire flow is ok.	\$110
	c. No existing information. Full test is requested.	\$615
	d. Extended pressure test (if requested as part of full flow test).	\$755
	e. Extended pressure test without an additional flow test.	\$510
10.	Plan review & inspection services fees	
	Plan Review Fees [1]	
	a. Residential subdivision 1-10 lots	\$435
	b. Residential subdivision 11-50 lots	\$910
	c. Residential subdivision 51-100 lots	\$1,140
	d. Residential subdivision more than 100 lots	\$1,330
	e. Commercial development, service line smaller than 2", and no vault	\$720
	f. Commercial development, service line 2" or larger, with vault(s)	\$1,585
	Inspection Fees [1][2]	
	g. Residential subdivision 1-10 lots	\$3,160
	h. Residential subdivision 11-50 lots	\$5,075
	i. Residential subdivision 51-100 lots	\$6,660
	j. Residential subdivision more than 100 lots	\$10,485
	k. Commercial development, service line smaller than 2", and no vault	\$640
	l. Commercial development, service line 2" or larger, with vault(s)	\$7,040
	Miscellaneous Fees	
	m. Plan Resubmittal Fee [3]	\$165
	n. Performance Bond Admin Fee [4]	\$490
	o. Additional Sampling Fee [5]	\$530
	p. Reinspection Fee [6]	\$205

[1] The plan review fee and inspection fee may be paid as each service is required. They are not required to be paid at the same time.

[2] When developments are constructed in phases, inspection fees will be assessed for each phase of the development.

[3] Applies when the time between the final plan review approval and the pre-construction meeting exceeds 6 months, or when a plan requires more than 3 resubmittals (a total of 4 reviews).

[4] Applies when the Developer requests to have water meter(s) installed prior to acceptance by the District of all public waterline construction identified on the approved plans.

[5] Applies to each additional round of sampling (includes initial and follow-up samples) required when either the initial or follow-up sample(s) fails.

[6] Applies when a final inspection is requested, and one or more punch list items are not complete. Payment of the reinspection fee is required before additional inspections can be requested.

TUALATIN VALLEY WATER DISTRICT
EXHIBIT B - OTHER SERVICES CHARGES & PENALTIES

Proposed
11/1/2023

11. SDC finance contract and recording fee	\$530
12. Temporary irrigation meter	\$2,750
13. Public records request fees	
a. Staff time - no cost for first half hour of staff time (rate per hour)	\$35
b. Staff time to transcribe a recording (rate per hour)	\$35
c. Attorney time for reviewing and redacting records (billed in tenths of an hour)	Actual cost
d. Certified copy service (rate per certification)	\$5
Photocopies:	
e. Black and white - 8 1/2" x 11" (price per sheet of paper)	\$0.02
f. Black and white - 8 1/2" x 14" and larger (price per sheet of paper)	\$0.05
g. Color - 8 1/2" x 11" (price per page)	\$0.05
h. Color - 8 1/2" x 14" and larger (price per page)	\$0.15
i. Data media (e.g., CD or DVD)	Actual cost
j. Mailing and postage supplies	Actual cost

Other billing charges

Any other services performed by District personnel for which there is not a fee specified in this Resolution shall be charged at the employee's salary plus the cost of other personnel expenses for the actual time spent on the service (minimum 0.25 hours); plus the cost for materials and District equipment used including overhead rates and any deposits required by the District.

Carrying charges

Bills issued by TVWD which remain unpaid for over thirty (30) days may be subject to a carrying charge at a rate of 9% per year on the unpaid balance.

Fee Waivers

The Chief Executive Officer (CEO) or designee may waive all or a portion of the Other Service Charges & Penalties in Exhibit B if the CEO or designee determines that it is in the equitable and best interest of the District considering the particular circumstances involved in each case.

TUALATIN VALLEY WATER DISTRICT
EXHIBIT B - METER AND SERVICE INSTALLATION CHARGES

Proposed
11/1/2023

Meter and Service Installation Charges By Meter Size

Meter Size	Service Installs [1]		Meter Fees		Traffic-rated Meter Box [5]		
	Dig-Ins [2]	Subdivisions [3]	Standard	Return Visit [4]			
5/8" } 3/4" } 1" Service 1" } Line 1-1/2"	\$2,755	\$1,105	\$360	\$140	\$155		
2"			\$385	\$140	\$155		
3"			\$450	\$140	\$155		
4"			\$3,435	\$3,435	\$670	\$140	\$180
5"			\$3,435	\$3,435	\$820	\$140	\$180
6"	N/A	N/A	\$5,725	N/A	N/A		
8"			\$7,445				
10"			\$11,455				
12"			\$13,745				
14"			\$22,910				

- [1] Per District water system standards all meters up to 1" in size require a 1" service line.
- [2] Dig-ins are defined as a service tap in an existing main in an existing street.
- [3] Subdivisions are defined as undeveloped streets where mains will be installed.
- [4] Additional fee for each return visit if more than one trip is required to install meter.
- [5] Where a traffic-rated meter box is required, additional fee applies.

TUALATIN VALLEY WATER DISTRICT
EXHIBIT C - CIVIL PENALTIES AND FINES

Proposed
11/1/2023

1. Illegal use of water	\$150	
	(plus water usage billed at current rates)	
2. Illegal use of fire line		
a. First occurrence		N/C
b. Second occurrence (plus estimated water usage billed at Block 1 rate)		\$150
c. Third occurrence (plus estimated water usage billed at Block 1 rate)		\$1,000
d. All subsequent occurrences subject to final remedies determined by CEO or designee on a case-by-case basis per District Rules and Regulations (plus estimated water usage billed at Block 1 rate)		
3. Illegal use of fire hydrants		
a. Penalty for unauthorized hydrant use (within a 12-month period):		
First offense		\$1,000
Second offense		\$2,000
Third offense		\$4,000
b. Penalty for using non-approved tank or creating unprotected cross connection within a 12-month period (expired permit, uninspected tank, or other potential health hazard)		\$2,000
4. System tampering penalties for unauthorized alteration or manipulation of TVWD system		
a. Alteration or manipulation without causing impacts to customers	\$5,000 per occurrence	
	(plus reimbursement of staff response)	
b. Alteration or manipulation which causes impacts to customers (reduced pressure, loss of pressure, etc.)	\$10,000 per occurrence	
	(plus reimbursement of staff response)	
c. Additional infractions		Base fee listed above + \$10,000

Penalty and Fine Waivers

The Chief Executive Officer (CEO) or designee may waive all or a portion of the Penalties in Exhibit C if the CEO or designee determines that it is in the equitable and best interest of the District considering the particular circumstances involved in each case.



Date: August 29, 2023
To: Board of Commissioners
From: Justin Dyke, AIC Communications & Public Affairs Supervisor
Subject: Public Comments on 2023-2025 Proposed Water Rates

Background

In accordance with resolution 12-23, staff prepared and completed a public outreach campaign informing District customers of the proposed rates, the official public comment period, the official public hearing, and additional opportunities to engage with staff via *Talkin' Water* open house events. These efforts resulted in a total of 102 public comments from customers received during the public comment period specified by Resolution 12-23.

Traditional Outreach

Staff mailed a full-color postcard to each district customer in compliance with regulations to inform customers of the public hearing on August 16. The postcard also detailed additional engagement opportunities, ways to learn more about the proposed rates, and how to leave a public comment. The postcard featured a trackable QR code, which generated 79 total scans directing customers to tvwd.org/rates.

The rates proposal webpage, tvwd.org/rates, expanded on information shared on the postcard by featuring the proposed rates schedule in full, a robust FAQ section, and links to join or watch the *Talkin' Water* open house recordings. During the public comment period, the rates website was viewed 2,026 times for an average of 1:38. Of the total webpage views, 65 percent then left TVWD's website entirely and 35 percent proceeded to other pages within the TVWD website. The rates webpage remains live and additional data can be tracked upon request.

Social Media Outreach

The District produced an informational video to complement both the postcard and website for hosting on the District's YouTube channel and various social media accounts. The video has gained 89 views on YouTube as of the close of the public comment period.

Posts to the District's various social media accounts, which featured the video for content, gained additional attention and engagement. These posts had commenting turned off, with a single comment from the District account noting this action as an effort to promote official public comments that would be part of the public record. These posts generated the following engagement during the public comment period.

Instagram:

- 105 video plays
- 12 likes
- 2 sends via direct message to other users

Nextdoor:

- 1,144 impressions

Facebook:

- 57 post impressions
- 6 post engagements
- 28 video previews
- 4 full video views
- 3 clicks to tvwd.org/rates

Media Coverage

The District's outreach efforts resulted in two articles written by Pamplin Media, which distributes the Beaverton Valley Times and Hillsboro News Times among other local print news publications. The articles informed readers of the rate increases, the TVWD website where rates information is posted, and the key milestones in the rate setting process.

Public Comments

[Via tvwd.org/rates Webform](http://tvwd.org/rates)

Attachment A includes all public comments received from the District's webform. The District received 97 comment during the public comment period.

[Via US Mail or Email](#)

In addition to comments received via the District's webform, the District received five comments by US mail and/or email during the public comment period. These comments are included in Attachment B.

[Received After Public Comment Period](#)

The District received two comments after the public comment period specified by Resolution 12-23 expired. These comments are included in Attachment C for your consideration.



ATTACHMENT A

Name	I live in the TVWD service area.	I work in the TVWD service area.	I do not live or work in the TVWD service	Residential customer	Commercial customer	Irrigation-only customer	Not sure	Please provide your comment below on the proposed 2023-2025 water rates.
Jeremy M Nelson	X	X		X				This Proposed Rate increase is Insane.. As a Taxpayer it should not be my responsibility to keep eating rate increases because you cannot manage funds correctly on the big pipeline project.. How many fee increases are you planning on passing to punish taxpayers for your mismanagement of funds? Why don't you do your job and lower construction costs? Unreal.. This is like the 5th rate hike in 6 years.. Really???? I say we find a way to vote all you bums out of office..
David Corey Van Riper	X			X				No, absolutely no! You guys already charge between 40% to 60% more than any other water district around. I've lived in Sherwood, Beaverton, Tualatin, Wilsonville and Tigard; You literally charge way more than anybody else I have ever gotten water from. When I was on Beaverton City water and I moved literally just a couple miles down the road to a new house, my bill went from \$50 to \$60 all the way up to over \$100 a month overnight being in your guys's district. It's absolutely absurd for you to already be charging that much more than anybody else around and think you're going to rob me For another \$15 a month on top of that, and then within a year \$30 more a month. You guys have lost your mind. You have a monopoly on the market because I can't get water from anywhere else, so you just stick it to your customers knowing there's nothing we can do about it. That's bad business and it's bad customer service. If there was any way for me to get water from anyone else around us, I would do it. Not to mention you guys refuse to do anything about billing, for some reason you can't bill monthly like every other utility company I have ever had in the 22 years I've lived on my own, nor are you willing to have a different bill date instead of forcing me to pay a bill on the same check as my mortgage. You guys are awful and you're trying NO TO ANY MORE RATE INCREASES !!!
SUMIR VARMA	X	X		X				WE ARE SICK AND TIRED OF GETTING SHAFTED OVER THE LAST FEW YEARS WITH THE EVER INCREASING RATES FOR WATER. WE PAY MORE FOR WATER THAN PEOPLE LIVING IN THE GODDAMN DESERT IN AZ. WE PAY 4X MORE THAN PEOPLE IN COLUMBIA COUNTY AND 3X MORE THAN IN CLARK COUNTY ENOUGH IS ENOUGH !!! SAY NO TO MORE RATE INCREASES!
Marta Marie Amar	X			X				I was shocked to see how much water rates will be going up. I am a senior on a fixed income. Between rising costs with my other utility bills , gas prices and groceries , it's going to be hard to make ends meet. Are there any talks about having senior rates??? Thank you.
Jill Fiore	X			X				We just received the rate increase notice effective 11/01/2023 and 2024. For us, they represent a 15.4% increase over our current rate. Seniors are looking at a 3% or less COLA in our Social Security benefits for 2024. Apparently, TVWD thinks senior citizens and others on fixed incomes are not among the class of people who should be able to afford clean water. When construction of the new fluoridation building at SW 209th & SW Farmington was begun, we were assured that such new facilities would not raise our water bills. Apparently, that is not the case. Here's a couple of cost saving ideas for you: 1. Get the developers that are rampantly building new homes, condos and apartments to pick up some of the tab for updating and maintaining TVWD's system; and 2-Try hiring contractors who actually work every day and/or put in full days work, thereby shortening the length and decreasing the costs of construction. Exorbitant rate increases like these amount to nothing less than targeting the segment of society that can least afford it.
Sharon	X			X				How do you expect people on a fixed income to keep up with these increases ? We cut back on heat and electricity but always have a vegetable garden in summer to help with food costs .This increase and the one you did in 2022 will make this impossible for us. TVWD is not supposed to be a money making venture !! Are any of these increases passed on to builders - sure doesn't seem like it !! We don't live in Az or Nm !!!

ATTACHMENT A

Name	I live in the TVWD service area.	I work in the TVWD service area.	I do not live or work in the TVWD service	Residential customer	Commercial customer	Irrigation-only customer	Not sure	Please provide your comment below on the proposed 2023-2025 water rates.
								<p>We got the notice today of yet another rate increase. Staged in 2 steps... over \$30/mo? Water bills are already too high! Plus, a big percentage of each water bill are fixed fees, so a person or family cannot significantly lower their water bill by conservation. Many families now pay over \$100/month for water... its too much. The card says you want people to participate - if that is really true, then why don't you allow people to Post on your Facebook page? The answer is, a great many of your customers are frustrated with TWD.</p> <p>These high prices especially affect families; many are financially pressured. Its no longer just 'low income' families that feel pressure - high prices on everything are hurting folks.</p>
Kevin J. Sinclair	X			X				<p>You need to find more ways to save money, and work harder to pass Bond measures. You are punishing families because your bond efforts have failed.</p>
Rodney R Stoltenburg	X			X				<p>The post card sent by TVWD only describes a substantial Volume rate increase. However, information on-line shows that the Fixed Charge is also proposed to increase significantly. This is misleading and unethical as it does not provide a complete picture of the total rate increase. None of the available information gives the proposed increase in terms of percentage which would have been useful for estimating annual costs. My estimate is that the proposed rate increase is in the range of 20-35% for just the first phase. This is significantly higher than the rate of inflation. It appears that TVWD was unable to predict the future costs in previous years when rate increases could have been applied more gradually. Why are we being hit with such a large rate increase all</p>
Stephanie Parker	X	X		X				<p>I feel the rate increase is too steep for most families to afford. Washington county is already struggling with a housing crisis due to fast rising cost of living and stagnant wage increases. This extreme jump in water bills will only force families to cut further on already thin resources just so they can have water to survive on. While I agree that TVWD has costs that need to be covered, I strongly believe water should be the last thing a struggling family needs to fear losing. Please re-</p>
Tivona	X	X		X				<p>Water rates are already too high. They're higher than electric and gas and garbage. It's not fair that people are charged big bills for water when they go on vacation for one or two months and are not even using that water. Cut costs by ending the purchase of fluoride!</p>
Alfred Wilson	X			X				<p>The proposed rate increase amounts to a 30% increase. If any of that increase is because of all of the new construction we see then pass these costs onto the contractor in the form of fees instead of everyone else. We live on social security and can't afford a 30% increase.</p>
Stephan Rotter	X	X		X				<p>Rate increase to support construction costs/repairs should have an end date. Ex. 3 year rate increase for seismic retrofit.</p> <p>This should be budgeted separately than cost of living increases.</p> <p>\$400/year increase in water is big increase on fix income residence. Construction cost ought to be bond/tax measure rather than utility increase.</p>
LeAnn Pinniger Magee	X	X		X				<p>As a public employee living below the poverty line, this increase of over \$30 per month seems excessive. While I understand that upgrades are expensive and use continues to increase due to a hotter, drier environment, TVWD should be utilizing technology to combat these effects while maintaining a reasonable rate increase schedule. I continue to see wasteful practices and misused resources, especially when new construction is serviced. I'd like to see a more robust plan for eliminating waste and upgrading technology in order to reduce any cost increases.</p>
Noline J Vallejos	X			X				<p>I see that the last TVWD water rate increase was November 1, 2022 for an increase of \$8.81 per month, single family residence on 5/8" meter using 7 CCF or 5,236 gallons per month.</p> <p>Did the last increase in 2022 not fulfill the needs for TVWD without having to increase again at an exorbitant rate of \$15.53 per month & not only that increase but a future additional increase in 2024 proposed to be \$15.04 per month! ?</p> <p>Why do Oregonians pay so much for water when Oregon has such a vast amount of rain water? Is our water given or sold to other states?</p> <p>Thank you in advance, Noline Vallejos Customer</p>

ATTACHMENT A

Name	I live in the TVWD service area.	I work in the TVWD service area.	I do not live or work in the TVWD service	Residential customer	Commercial customer	Irrigation-only customer	Not sure	Please provide your comment below on the proposed 2023-2025 water rates.
Les Kangas	X			X				How could you possibly think of raising our rates? How about tightening your belt and become more efficient at doing this? We have abundant water in OR and you aren't doing enough to help your captive clients.
Bonny Crowley	X			X				I think you have all finally lost your minds. This is preposterous! Additionally I understand we are to accept that our water will soon be coming from the disgusting Willamette River!!? It is now clear that it's time to move to another area.
Eric Heller	X			X				The proposed water rate increases are unacceptable. I am a new homeowner in the area and the highest utility I pay for by far is my water and sewage bill. This bill represents 45% of my current utilities and I am a very conscious consumer utilizing on average 7ccf. This proposed rate increase will bring the water/sewage bill up to 50% of my monthly utilities. The extremely high fixed charges prevent me from saving a meaningful amount on my water bill through conservation efforts. Large projects such as earthquake readiness should not be funded by permanent rate increases. This type of funding will not have oversight and can be abused by not being directed appropriately toward the projects stated. Bonds are a better option as they provide voters and the community a voice in exactly which projects will be funded and how. Please reject the proposed
Laura Taylor	X			X				Oregon currently has the third highest water/sewer rates of any state in the country, behind only West Virginia and California. How is that even possible, in a state known for its heavy and frequent precipitation, lakes, rivers, and the Pacific Ocean? We should be one of the lowest states for water bills, not the highest. TVWD is a public utility, and thus is subsidized by our tax dollars. My water bill is frequently upwards of \$275. I do not live on a large lot. I let my lawn die rather than pay to water it in the summer, and my family only includes two people. These bills are insane. The idea that over the next two years you intend to raise the rates even more, an additional \$30+ per month is ridiculous. You already have so many customers struggling to pay for basic necessities. I find it completely unbelievable that TVWD could not provide clean water to residents without charging even higher rates. My sister lives in Phoenix, AZ, and her monthly water bill is approximately \$50 a month, in super dry Phoenix. Why do I pay 6x that? And how can you still be
Nabeel Umar	X			X				I strongly oppose this hike. The water rates are already high. By raising it again by \$15 every month will be a burden on an household who is already fighting the high inflation.
Brandon	X			X				the two rate increases are very large.
Mervin Kurniawan	X	X		X				These proposed changes confuse me, and the lack of clarity along with the shocking proposed increases strikes me that TWWD is flippant about how burdensome your proposed increases will be to your customers. You do not seem to grasp how many of your customers are already squeezed economically by rising costs-of-living across the board with stagnant or even shrinking incomes. My family is already trying to maximize our conservation of every resource, including water. Most of your novel water conservation tips include suggestions that require /more/ out-of-pocket investments. You must see how that is both unhelpful and insulting. You are telling me what "a typical single-family residence" will be paying more. You are not telling me what /I/ will be paying more. I cannot tell if my water bill will increase slightly, or will it double, or will it more than double. It is uncertain that I can even attend any of your scheduled open houses or hearings because I work weekdays and weekends. The poor communication from your end demonstrates a lack of care or compassion for your customers who have little alternative to paying for your services. Show me you care beyond these burdensome proposals and confusing
Mervin Kurniawan	X	X		X				In addition to my prior comments, I have just read that your CEO's salary is \$555k, up from \$465k from the previous budget. That is appalling when you are asking us to pay more for an essential life resource. Explain how you justify giving your executives a 20% raise while telling us you need to
Sean DeMartino	X			X				Asking for a 10% plus increase per month just after a 4% increase in July is ludicrous. This is adding to inflation pressures on every household.

ATTACHMENT A

Name	I live in the TVWD service area.	I work in the TVWD service area.	I do not live or work in the TVWD service	Residential customer	Commercial customer	Irrigation-only customer	Not sure	Please provide your comment below on the proposed 2023-2025 water rates.
								<p>Hey TVWD Board of Commissioners. Typically, I don't leave comments anywhere, but this proposed water rate increase brings me to the table.</p> <p>You already know that your customers have no choice in where we buy our water and your proposed rate increases are pretty substantial!</p> <p>I'm already paying a monthly Fixed Charge \$42.50 each month for general system maintenance and service costs! And now you need more?? Ultimately, you're asking for an increase of \$30.57 in less than 16 months. Almost double my current rate! Show me where the money is being spent. The timing of these rate increases to go into effect right before the holidays seems like a poor choice. C'mon TVWD. Do better for your customers.</p>
Nancy Lof	X			X				
Mitch Freifeld- Phone call	X			X				Customer feels this is an extraordinary amount to raise rates over two years.
								The proposed rate is shocking and unsustainable. Already water and sewer costs are the single most expensive utility that we face every month, not because of amount of water use, but rather service costs and baseline fees which are among the most expensive in the entire country. The PNW is stocked with clean and plentiful fresh water and yet the water rates in Portland are absurdly high, dramatically higher than over half a dozen places we've lived in the last 20 years. The billing cycles would have us facing water bills \$300+, which as shocking as it is for our family, is even more atrocious for families and people at the average and low income levels. I feel helpless against the constant surges in TVWD/CW rates.
Irina Ellrott	X			X				To whom it may concern,
								I must express my dismay at the proposed water rate increases by TVWD. You are basically trying to justify two \$180+/yearly rate increases to my already expensive bill. Whilst you try to plaintively justify your rate increases with the so called laundry list of so called improvements, I'm not convinced you need to exact such an unreasonable financial toll on your customers. As such I protest these disgraceful, greedy, and outrageous rate increases in the strongest possible terms.
Martin Claxton	X			X				Sincerely,
								Martin
mark foesch	X			X				this is a terrible rate increase. most people cannot afford \$30.00 for 2 months. you need to find another way to pay for these projects and not pass on the cost to people who cannot afford this. do a bond proposal or something else.
								Our volume rate increased 3.7% from 2020 to 2021, 9.4% from 2021 to 2022, and 14.7% from 2022 to 2023. That's a 27.8% increase just in the volume rate over the last 3 years! Our current rate is \$7.03 per ccf. Now you want to increase the volume rate 62.2% over the current rate by the end of 2024 (\$15.53 & \$15.04 per 7ccf would bring our rate to \$9.25 per ccf the first year and \$11.40 per ccf the second year, not \$8.58 & \$10.08 as stated on your proposed rate sheet). That's OUTRAGEOUS!! That doesn't even include the 43.4% fixed charges increase over the next 2 years! Are you kidding me?! The current inflation rate is only 3%. Where has all the money gone that TVWD has been accumulating over the past 10 - 15 years? Not to mention all the new housing in the area contributing to monthly revenues and system development fees. These water rate increases are OUT OF CONTROL. All our efforts to conserve water and save money are just being wiped out by these constant, excessive rate increases. Even if we use no water, we'd still be paying over \$365.00 per year in fixed rate charges! I strongly urge the Board of Commissioners to deny this PREPOSTEROUS proposal! Thank you. Sincerely, Thomas Gawronski
Thomas Gawronski	X			X				
Ashley Rudishauser	X			X				I oppose the proposed water rate increase. Our rates just went up in the last 5 years and my water still tastes the same. I'll be forced to collect rain water to take baths if the rates keep
Mahmoud Baniyadi	X			X				Water bill is already high. Is there any other alternative (charge high usage, reducing costs, etc.) Rather than increasing the base charge!

ATTACHMENT A

Name	I live in the TVWD service area.	I work in the TVWD service area.	I do not live or work in the TVWD service	Residential customer	Commercial customer	Irrigation-only customer	Not sure	Please provide your comment below on the proposed 2023-2025 water rates.
Chaitanya Agastyaraju	X	X		X				Water rates have been rising repeatedly since 2022. It was very recently there was an increase in the water price stating Infrastructure costs. It is highly unusual and unfair to increase water rates again. The high inflation has already taken a toll on every single resident and further increasing the price stating the same reason once again is unacceptable at the moment. Please consider the fact that Inflation has not given enough hike in the salary but only increase in I strongly oppose the proposed rate increase and after reading through the reasons TVWD states the increases are needed I still cannot fathom how increasing rates over 30 dollar per month within the next two years is necessary. If we continue on this route I can guarantee customers of TVWD will be clamoring for competition so we can choose a water utility provider that doesn't make it difficult for us to pay our mortgages. In no way is even a 15 dollar increase per month in the next reasonable. Wages are stagnant, there is a possible recession around the corner and you propose rates by what would be over 15 percent for us? That is a losing business model and it's a shame that it is even being proposed. Please reconsider how this will affect your customers and ultimately, if put in place, the future success of your company as we look elsewhere for options. Thank you for
Jordan Lion	X			X				There was a rate increase last year as well of around the same amount of roughly 10% wages are not going up fast to keep up your rate increases. Are these increases only pay for materials or raises and pension costs for employees?
David Steward	X			X				Its frustrating to see rates go up EVERY year. Also what is the point in conserving water when rates are fixed based on meter size? I've been trying to reduce my consumption, but if I pay the same amount (assuming I dont go over the volume limit), what is the point? There is no reason for me to reduce consumption when not rewarded with a lower payment. \$15 per month, essentially \$180 per year, to get nothing in return and no incentives to reduce consumption is frustrating.
Jordan Berger	X			X				Additionally, I find it worrisome that future water will be sourced from the Willamette which is heavily polluted with agricultural and waste water runoff. What steps is TVWD taking to ensure "forever chemicals" are not present in the water that will be distributed to customers?
Richard Trunfio	X			X				I'm OK with your rate increase but over the last several years I travel a lot and usually I've gone for six months at a time and I am always getting charge for water usage the entire time even though I didn't use the water so for me to be OK with your increase you need to start checking water meters all the time to get a read out in charge person per water usage not per their winter usage for example I came back in March from China visiting the family and I was gone for four months you charged me for 10 cc F's, which during those four months I had zero CCF usage no leaks in the house or anything so I had to go in and a lot of problems a lot of angst to get the price dropped because I didn't use water you need to make that automatic read the meter charge the people for usage. How many people do you do this to That's not right
Krishna Guggilla	X			X				Rate increase proposals are on the higher end , which costs more 60\$- 80\$ per month as per the chart above . With all increased prices for groceries , cost of living has gone high and this would be an addition to that
Mark L Ross	X	X		X				The cost of living, the cost of life, inflation; however you put it, it is clear costs have gone up. But PLEASE. Do NOT raise rates this much. Your proposed rates, even just one of the \$15+ hikes, would result in a financial hardship for my family and countless other ones. We as neighbors and consumers understand the need to keep infrastructure working, safe, current, and prepared; but you can't raise rates that much. It is going to be too painful to the pocketbook, especially given all the other rising costs of the world we live in where income has not kept pace. Please, find some grants, some state, local, and/or federal funding instead, so we can keep the system working well and up to date without a crushing impact to your customers. Best wishes, -Mark Ross and family
Brent Murry	X			X				When people are struggling to maintain their home finances in a time when inflation is out of control and wage are stagnant, TVWD seems to be encountering the same problems. But rather than dealing with it like our households have to, you're asking for money to magically appear from people who just don't have it any more. Government and utility assuming an endless wallet exists at the taxpayer/consumer expense needs to stop. If we have to live within a budget, so
Brittany Horne	X			X				I am doing okay financially and try to be conservative with water use and my bill is still pretty high. I think increasing the rates any further will cause a financial hardship for too many families who are

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WILLIAM FIELD	X	X		X				<p>Are you folks for real? This is a rate increase much higher than even inflation. How can this increase be justified. (Inflation rate 6.5% in 2022 and 3% currently in 2023). Needless to say that companies will raise rates as well which will further hit an individuals pocket book. Hitting retirement people and working families with a two year 18.4% increase using the two quoted \$15\month a year apart based on using my actual water bill average is just too much.</p> <p>My household average consumption over the past 14 months is very close to the 7 CCF quoted. This months bill includes the summer water usage so the rate is much higher with the two month bill ~\$344. \$60 a month more would be an increase of \$120 more per billing cycle or in my case up to \$410. Guess I better let my yard die in the summer. I already let my the grass lawn turn brown. I respectfully recommend that increase be lower to an amount that matches current economic needs. Not to build an whole new water plant and delivery system on the backs of These continuous rate increases to residential customers are unsustainable. The current proposed rates lead to an increase of over \$30 for the standard residential customer in the span of a year. These are fixed costs, not based on usage either. There is no way to reduce this portion of the bill by using less water. The board should not approve the proposed rate increase. Base on the 2021-2022 TVWD Financial Report the water district is in a healthy enough financial position to take on some of the proposed water upgrade burden by taking in less net income this year, instead of passing these large costs increase on to the consumers.</p>
Rachel Hein Shannon Weller	X			X				<p>My water bill is absolutely outrageous!!!!!! I live alone and pay almost \$200 every 2 months and the water still tastes like shit.</p>
Susan Shepard	X			X				<p>With the proposed increases resulting in significantly higher bills, at the very least TVWD should institute an equal pay program. My other utilities -- PGE and NW Natural, have such programs and it helps with monthly budgeting. Why doesn't TVWD have an equal pay program to level the costs for the homeowner over the year?</p>
DK	X	X		X				<p>The proposed rate increases for TVWD are insane on top of already insane water prices. I come from MN originally, and prices are 3x higher out here for arguably worse water. Take a look at Minneapolis on an equivalent basis. TVWD is proposing a rate that is \$6 higher per CCF than Minneapolis, a fixed fee for water \$23 higher, and a fixed fee for sewer that is ~\$50 higher on a monthly basis. It's worse when you look at the suburb I came from in MN where the fixed rate is \$10 a month, a CCF is \$1.50 (+\$9 higher for TVWD), and fixed fee for sewer was \$3. I understand that the infrastructure isn't like for like, but 3-4x higher is unreasonable.</p>
Cassandra Bibler	X			X				<p>I currently live in a 2 person household with no children. We watch our water usage, conserve, water NOTHING outside, and I still pay \$100/mo for water and sewer. Another \$30/mo is outrageous and a burden. As it is, \$50/mo is already FIXED FEES, not even actual usage. \$80/mo in fixed fees to use \$50 is unacceptable. Even in the dead of winter, I'm paying \$100/mo for water & sewer already through TVWD. Will these rates expire? Will they be temporary? Or will they be added on and crept up, kept and added into our bills? These are by far some of the highest fixed rates in utilities and I emphatically do not support raising them.</p>
Sherry B.	X			X				<p>I think the monthly cost of water is unreasonably exorbitant, and this double rate increase (in 2023 and again in 2024) is ridiculous. Worse, the fixed fees are crippling people on a fixed income, especially seniors and disable people. If you must raise water rates, they should be tied to water usage not a flat fee that impacts everyone equally. That is simply unfair! Some of us are trying very hard to keep our water usage down because water is a scarce resource. It is unconscionable to penalize the environmental stewards amongst us. I would highly recommend that you freeze rate hikes for low income individuals or offer some sort of rebates for seniors or disabled individuals. Seniors continue to be forced out of their homes due to rising utility costs. This is an enormous black eye on TVWD and is being widely discussed in the public.</p>
Brad Jones	X	X		X				<p>I don't see how the water district can commit to and take on such large debt without this being voted on by the ratepayers. You are spending huge sums of money, issuing hundreds of millions of dollars of bonds without a vote. And the result is you increase the rates by a staggering amount to pay for this all. The average residential customer will be paying over \$360 / year more as a</p>

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Martin A Thomas	X			X				The proposed rate increase is a 22% increase in fixed and 21% increase in variable for year 2023 followed by another increase in 2024 that amounts to a total of 43.4% for fixed water access charges and 42.4% variable usage charges. If these numbers are to be believed then two things are occurring. Blatant inability to forecast and budget the requirements of the water district or the alternative is some form of mismanagement of funds. Utilities like power, water, natural gas have a component of the cost as maintenance and upgrade which was being paid regularly over time. The sudden need to increase the rates by an exorbitant amount points to a lack of fiscal management of the funds collected over the decades and incomplete or other than a professional level of forecasting and preparation. I am stunned to the point of making public comment, and this is something that I have never done in a relatively long life.
Nancy Nagel	X			X				While understanding that water is a valuable and limited resource, I find the proposed rate hikes exorbitant. The proposed rate hike would increase the average rate payer's bill by nearly 90% in a 14-month period. It would be far more reasonable to phase the increases in at 15-20% per year. This would give people time to make changes in their water usage, such as replacing their lawn and/or changing plants to those that are drought tolerant. There should also be incentives from the Water District to make these changes. The proposed rate increase is highly excessive and not reasonable. People need more time than 14 months to make significant and costly changes such as replacing a lawn with options that require less water. Have you considered providing grants or incentives to assist people to make changes to use less water? Hitting people with steep water rate increases in a 14-month period without providing resources and options is beyond reasonable. Thank you for considering my feedback when making the decisions about the length of time to implement water rate increases and on options to assist residents with using less water. Sincerely,
Shea Dillon	X	X		X				These proposed rate increases are not reasonable. We are 2 people in a very average sized house with a 5/8" meter averaging about 8 CCF per month over the course of a year. With the increases in fixed and volume costs we will be paying nearly \$150 / month by November 2024. This is a massive increase of over 40%. How can this be considered seriously? I understand the rate increases are in part to pay for construction and infrastructure improvements, but how is there not another source of funds to pay for these projects? Are customers paying the entirety of TVWD's \$220 million capital improvement bill via rate increases? The passed Build Back Better Plan included billions of dollars of funding for infrastructure improvements, is none of that reaching us? We are in a period of very high inflation with costs of necessities raising across the board. Yet this is somehow a much larger increase than anything I've seen in other utilities, fuel, food, or any CPI commodity I can think of. And meanwhile large, prominent employers in the area are laying off employees, cutting cost of living increases and/or bonuses, or all the above. Not to mention the pause on federal student loan payments that has been in effect for 2+ years is expiring this fall which will put further financial strain on many households. This is going to be another huge hit to my neighbors and many families in the area, and of course it will be those who are already having difficulties making ends meet impacted most. I seriously expect many will struggle to pay their water bill under these new rates. I strongly urge whoever is structuring the rates to reconsider this I believe that the above rate increases are exorbitant for the average families that live in the TVWD service area. The \$30.57 increase in 2 years should be spread out over 4 or 5 years instead. As proposed, our TVWD bill will be over \$200 in November of 2024.
George Mears	X			X				The water bill at our region is already well above nearby regions. OR is a water rich state yet our water bills are higher than average. Proposed rates should not be approved. Please find ways to cut other costs in order to fund these projects.
DANIEL REIMAO	X			X				

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								<p>Thank you for all that you do to provide clean, safe drinking water for our community. Your services are essential to our well being. I am grateful for your dedication and the opportunity to provide comments on this proposed rate increase.</p> <p>In reading the rate proposal, I was surprised how difficult it was to determine my individual rate increase. The word "typical" is hard to define. Is this the average usage for your single-family customers? I find it hard to believe that 7CCF is an average family usage. Can you speak to what you mean by "typical" in your open house?</p> <p>Next, I had to call TVWD to find out my meter size, given that meter sizes are not listed on my bill and that, on your rate increase chart, current rates weren't shown as comparison to locate on my bill.</p> <p>If I've done the math correctly, this will about a 40% increase in our bill (over 2 years). That is a significant increase that isn't communicated easily or clearly in your proposal. I would guess that this kind of increase will be a hardship for many of your customers and would ask that you consider a much more incremental and modest increase.</p> <p>I live off of Scholls Ferry and have watched the seismic pipe construction unfold a daily basis. The road has been torn up innumerable times at this point, causing me to question the management and efficiency of the work. It seems that the time spent on this installation has been double, triple, or more, of what was anticipated and relayed to customers. Can you also please speak to this specific project at the open house and how its costs compare from project proposal to actual costs?</p> <p>If this project is over budget then I would have more follow up questions....Is this indicative of the efficiency of work that is being done in throughout the water district? Are we as customers being charged for the excessive delays and rework? Are these the costs that are raising our rates in such I STRONGLY object to another rate increase. We already pay substantially more for our water than any other area I'm Portland Metro and for worse water. Our water tastes and smells awful from your chemicals. The smell has progressively worsened since the construction started on 209th. Now you want to charge me more for unhealthy and horrible tasting water. Our neighbors are elderly widows who your increases would negatively impact. We continually hear the construction crews pumping water from the hydrant behind our houses knowing that they've been given a discount on their water use while we're paying increasing costs. You need to charge a higher cost to them since they're the ones using way more water than we do.</p>
Julie Lucas	X	X		X				
Teresa Ohalloran	X			X				
HENDRA KUSUMA	X	X		X				Proposed against. Unjust increase as proposed is equivalent to 40% increase
Justin Pratt	X			X				I do not agree with your proposed rate increases. the rates I am paying today already exceed my budget for this expense. we are consistently paying higher rates than nearly any other water utility district in the united states. the current rates and proposed rate increases are abnormally high compared to any other water utility district I have been a part of in my 24 years of home ownership across the western united states.
David Robert	X			X				TVWD is insane with already high prices!
Kelsey Sullivan	X	X		X				Our water bill is already more than 10x what it was living in NC. For a couple we are currently paying over \$100 a month for our water bill (\$200 bi monthly) and are low water users. This is far away from the 2c per gallon advertised. We would object to further increases as inflation and other factors tighten budgets
Sandra Breuer	X			X				Rates are already high. Lower Administrative costs first! Halt benefit increases.
Syed Shamshalam Hussaini	X			X				I understand the reasons for rate increases however these rates once increased will never go back. Hence these increases are too steep. I propose to keep reduce the increase by 50% and extend the payouts to future years.

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								<p>As a concerned citizen, I want to voice my serious concern about the proposed rate hike by TVWD, our local water utility. Increasing water rates can have significant impacts on the community, especially on low-income households and vulnerable individuals. Here are some reasons why I believe this rate hike should be thoroughly reevaluated:</p> <p>Financial Burden: Many families are already struggling to make ends meet, and an increase in water rates will place an additional financial burden on them. Basic necessities like water should remain affordable to ensure that everyone can access this essential resource without hardship.</p> <p>Impact on Seniors: Senior citizens on fixed incomes may find it particularly challenging to cope with rising water costs. We must consider the welfare of our elderly residents and ensure that they are not disproportionately affected by the rate hike.</p> <p>Water Conservation Efforts: Instead of increasing rates, TVWD should focus on promoting water conservation efforts. Education and incentives for efficient water usage can be more effective in reducing water consumption while still generating revenue for the utility.</p> <p>Transparent Decision-Making: The community deserves a transparent decision-making process. It is crucial that TVWD provides clear justification for the proposed rate hike, including details on how the additional funds will be used and the expected outcomes for the community.</p> <p>Alternatives and Cost-Cutting Measures: Before implementing a rate increase, TVWD should explore other alternatives and cost-cutting measures that can help manage their financial challenges. Openly discussing these options with the community will foster trust and cooperation.</p> <p>Impact on Businesses: Higher water rates could also have adverse effects on local businesses, particularly those reliant on water-intensive operations. A thriving business community is vital for the overall health and well-being of our city, and any decision should take their interests into account.</p>
Mark A Richards	X			X				
								<p>The increased cost proposed to customer's water bills is excessive. That will create an increase of \$180.00 per year the first year for an average household. We are a retired couple on a fixed income. On your website it says people can get help with the bills, that is not happening for most people because even though they may be on a fixed income, but their income is too high to get help with the bills.</p> <p>TVWD needs to learn how to stay within their budgeted income and not increase rates. The administrators need to look at their own incomes and not get salary increases. Expenses proposed in the budget should be modified and lowered so the customers are not expected to pay the additional cost.</p> <p>Oregon has a climate that provides an abundance of rain and why are our water rates more expensive than Tucson, Arizona and other arid states where water is a problem.</p> <p>I can't understand how TVWD can seriously propose the increased amount of the proposed rates without embarrassing themselves. They should be totally embarrassed about their proposed increase. Their customers have to stay within their budgets and TVWD district needs to stay within their budgets. We adamantly oppose the water rate increase proposed for 2023 and 2024. The cost of utilities has skyrocketed with no transparent justification or clear data analysis for the consumer.</p> <p>Instead, provide more savings incentives with positive environmental impacts. Reward those who use less water for their homes and businesses.</p>
Nancy Schutz	X			X				
Noelle Beltran	X	X		X				<p>Our water rates are very high compared to other states. We are the third highest state in water pricing and it's out of control. This is a monopoly!</p>
Amara Norman	X			X				I do not support this new rate increase.

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Dilip	X			X				With the economic crisis looming around us, job cuts, inflation and high unemployment rates these price increases are not justifiable at all, I suggest TVWD need to revisit the plan and come up with another solution or do smaller price increase one time without split across multiple years.. I also suggest TVWD to create an online tool/calculator that will help home owners to know what it means for them in terms of price increases starting in Nov 2023 v/s Nov 2024 based on their current consumption, without this information homeowner are pretty much kept on blind spot.
Vincent Wilson	X			X				I understand the periodic need to increase rates due to rising costs, but I believe the rate increase is an excessive amount. In my opinion, the 2023 percentage increase should be divided over the proposed two years. Your fixed rate increase is determined by the size of the meter which is a non-selectable option when purchasing a house; I have not heard of customers increasing/decreasing the size of the meter in a residential living space and I am sure that there would a sizable fee involved. I believe that a rate increase based on water usage is the fairest way to go.
Dr. K. D. Bennett	X			X				Most customers can understand the need for modest, inflation-adjusted increases in water rates. However, from what I can ascertain, TVWD proposes hikes that will total a roughly 40% increase in two years. This so far out-strips inflation as to be offensive. At a time when more legislation is being put in place to protect lower income families and provide for the homeless, when family finances are being drained from every direction, TVWD should propose smaller hikes, and plan to stretch out the completion of more ambitious / expensive projects over a longer term, one project at a time. For example, in a relatively inactive seismic region like the Pacific Northwest, completing a seismically resilient water supply system should be slowed to a schedule that we can afford. Increasing efficiency and cutting down unnecessary expenses should also be a priority. I object to having my rates raised by \$360 per year, especially in a state that has the third highest water rates in the nation -- a state with a relatively abundant water supply.
Bernard Tam	X			X				I am retired and rely only on social security benefits as my fixed income; I can't afford to pay these huge increase in my water bills in the future. My water bill is about \$250 for the last two months and how can I pay more?! I understand TVWD is expanding and building new infrastructure but this should be pay by the taxes that we pay and not on our water bills.
Melissa Chee	X			X				The rate increases are way too expensive
Mark Willke	X	X		X				I feel the proposed water rate increases are unreasonably high, and should not be allowed to take effect. I understand that everyone is always looking to increase their income, and apparently the TVWD is no exception to this. It's sad though, that the main excuse for the rate increase proposal is to pay for supplying us with water from the awful polluted Willamette River instead of the pristine water from the Bull Run watershed that we've enjoyed up to this point. This Willamette River water source project is something that never should have been started, and I resent being asked to fork over a much larger payment each month to pay for it. The proposed additional \$30.57 charge each month is close to a 50% increase to current charges. Let's stick with a 1%-2% rate increase if rates need to go up at all. Stop the huge proposed rate increase.
Christine Schrader	X			X				I can barely afford rent, gas and food. This increase is really going to be just another thing that goes up that hurts the normal everyday person. I am not happy with this increase.
Arun k	X			X				First of all the water rate is very High. At least this area doesn't have shortage of water, with so many water sources and rainfall. It is not like California where there is scarcity of water. Even In Minneapolis.MN the water charge was very less OR free inspite of them having to do extra work because of the cold weather. So why are you again increasing the rates. You are giving a 50-75% discount on some low income folks. Seriously and you want others to pay for their bills by charging us more. Simply ridiculous and unacceptable. If you want to give them discount, why don't you give from your earnings. Why should I incur higher charges. As of now the price is VERY VERY HIGH.
Darshana	X			X				The price is already VERY VERY HIGH compared to other states and that too considering there is lot of water sources and rainfall in this area. The number of houses have increased in the area. So rather than giving discount with so many users, you are increasing the rate from every user. And for some, you give 50-75 % discounts while the rest of us have to follow proper rules paying correct state, federal taxes, property tax, and various other taxes. Seriously ?
Thomas Flynn	X			X				I understand that TVWD needs to raise its rates due to cost increases, however, this 40+% increase over 2 years is excessive and unfair. I hope that you will reconsider this price increase and continue to offer your services at an affordable price.

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Sidarany Phillips	X			X				<p>We understand the need to increase water rates due to reasonable improvements and maintenance, however, the proposed increase is incredibly high and unacceptable to long time residents. The significant increase is in response to the growth of new developments in the area, which required new infrastructure and additional long term maintenance needs. The majority of those costs should be absorbed accordingly. We do not support the proposed rates and request a My feedback and public testimony for this rate increase is as follows:</p> <p>1 – You must start sending monthly bills! This utility bill is the highest one that I have each month as a homeowner – it runs on average \$115/month, which at the end of this proposed increase will be \$164/month. Yes, this is the combined sewer and water bill, but that is what the household will see.</p> <p>2 – My calculations show that the water bill had a 10% increase in 2021, a 13% increase in 2022, and now you are proposing a 22% increase in 2023 and another 17% increase in 2024. Not a lot of people understand the magnitude of these numbers. I'm pretty sure that the Marketing Department of TVWD does and that's why we're not seeing them. They are paltering by using \$15/month, without mention of the percentage. I sure hope that the Board is looking at this carefully in this way. I realize that there are many capital projects that need to be done in order to insure the quality and delivery of our water, but perhaps some of these need to be slowed a bit in order to keep that increase at a more reasonable level. No other utility that I use is considering an increase in prices like this.</p> <p>3 – Has there been an increase in the hookup cost for new houses lately? Perhaps that increase in cost should be equivalent to any change proposed to current users. The number of new units in Washington County should create a lot of revenue.</p> <p>4 - I'm inclined to suggest there be a cap on increases year over year, perhaps it should be 10% plus inflationary increases or 15% whichever is higher. At some point we have to start looking at the cost of housing in Portland in a more complete way, including the mortgage, property tax and utilities. As the highest of the utility costs, I think that you could take the lead in driving this</p>
Barbara Stroud	X			X				<p>I believe that the water rates are already to high. Just because we are expected to pay for the new pipeline being installed. When was the last time any maintenance was done on existing water line in the beaverton area. And when it happens, we get brown water for a couple of days with no warning. It's time to stop ripping off the consumer just give management a pay raise. People on fixed incomes aren't getting the 3 to 8 per cent raise that all the different water, garbage, sewage, storm, and others are receiving.</p>
Bill Weese	X			X				<p>The rates hikes over the last 7-8 years have been substantial already causing financial burden on many in our community. The proposed rate hikes will be too much for the general population to bear. Please find another route to take as access to water has already become cost prohibitive to the average family. We are a financially stable middle income family and find even the current cost</p>
Vibeke Klocke	X			X				<p>The water rates have gone up significantly over the last 15 years and have already become a significant burden. Please find solutions to lower the cost of water not to continue to increase it significantly over the next few years. I will be forced to likely move to Vancouver to control my</p>
SCOT KLOCKE	X	X		X				<p>I understand the need for additional funds to to continue building and maintaining water systems. What I hope TVWD will consider is that the public, in large part is struggling with increased costs across the board, without increases in income to manage those. We are getting poorer, not even maintaining ourselves economically speaking. Please minimize the amount you increase our rates.</p>
Sally Sonek	X			X				<p>How much does the "cost" of water figure into the bills we are paying? Would you support a referendum declaring water as a renewable resource (which, according to actual science, not</p>
Steve Pitzel	X			X				

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								It would seem that in today's new water shortage playing field that residential use should be FAR less expensive than commercial use. When it comes down to it people that live here should be able to afford the water that they need and use. It seems unconstitutional to deprive anyone of this and to put corporation rates anywhere near residential is unethical if not unconstitutional. Obviously corporations make profits by using the local water for their systems. I think we have all noticed the increase of the mysteriously fenced & secured large metal Frankenstein looking buildings. Are we not supposed to notice that with these have come great increases in our water rates. These Corporations should be charged exponentially higher for water, as that is the water that we could drink or use keep our area alive. The environmental impacts or these monstrosities will be felt down the road. Unfortunately, you cannot drink profits or sustain yourself on the green money, we need green produce and environmental changes. It's shameful on what is being allowed to slip in under our noses. Not to mention that TVWD did not go to bat for us and our constitutional rights for a clean environment and clean plentiful water at a reasonable rate for ALL RESIDENTS. I still cannot fathom that they are not fighting a proposed gas station in a catastrophic location. Again we should not be having to fight for our rights to protect our water and air. Shameful and let's not
Sheri Hiefield	X			X				I'm retired and rely heavily on my social security to cover my normal living expenses though my property taxes are far in excess of this so must come out of my retirement savings. I would like for you to restrict your rate increase to the same rate or less that my social security increases.
Scott Hollister	X			X				This is a total BS cash grab. Use some of your massive profits from the already high cost to pay for your project. What will the price decrease be once the project is finished? Because clearly an updated system will be more efficient and cost less to run and maintain
Travis	X	X		X				The water rates are already high. This ruse will create a significant hardship for many folks. The raise proposed is astronomical. It also would continue after the project was over. I understand the need to raise rates, but \$30 over two years... no, absolutely not. Get the funding through the state, or federal government. Think bipartisan infrastructure funding or inflation reduction act funds. Do not push this cost on the consumer.
Amy Kamen	X			X				wow! that's a huge rate hike. and the talk has changed from the initial plan to bring water from the willamette. back then it sounded like funding and low cost loans had everything in hand--no major rate hikes were mentioned. and since then, we learned that the storage on cooper mountain would not be complete for many years. hello??? that was a major portion of why the water plan was needed. now, i get that the world changed radically in recent years and interest has gone up a lot. but didn't you have loan rates locked in??? was there no fall back plan? if you really must raise these rates, you really must build in safety for low income people and encourage conservation. how about making tiered water charges... really tiered. like the first 500 at extremely low rates. then the next 500 at double that. and after that, double again. perhaps there should be something about number of water users per household.
Emmer Holbrook	X			X				we use no tvwd water outside the house--we have a well for the garden, and there are only 2 people here. we use gray water on house and deck plants and conserve in any way we think of. we still get sticker shock with the bill-- which is mostly infrastructure rather than the water itself so I am against flat increase in rates on customers. The increase should be based on the number of units used by a household. It penalizes households that are focused on conservation of water. In two years, I will have to pay \$330 more a year for water use. That extra \$330 a year is on top of already paying roughly \$1200 a year for water. That is a big hit to our financials and we see nothing for that money. I do not believe I will see anything for the increased cost. Rate increases should be based on use- the more used the higher the fees. My conservation will mean nothing for reducing costs and I'm disappointed to receive nothing for it. This is on top of reaching out to TVWD about my backyard water way filling with trash and motor oil and receiving no help in building a bioswale at the start of the road to reduce this issue. Highly disappointed.
Benjamin Van Ryzin	X			X				This increased fee will further strain our families finances and create higher fixed costs that will not benefit our family. We try to use less water especially during droughts and it feels like a kick in the gut to get charged an extra \$330 per year on top of the \$1200 per year we already pay. Find a way to cut costs elsewhere to pay for projects; public municipal bonds or state funding should be avenues to pursue not the customers.
Jessica Warnberg	X			X				

ATTACHMENT A

Name	I live in the TVWD service area.	I work in the TVWD service area.	I do not live or work in the TVWD service	Residential customer	Commercial customer	Irrigation-only customer	Not sure	Please provide your comment below on the proposed 2023-2025 water rates.
Barbara McLeod	X			X				<p>TVWD and Clean Water Services have become a free spender of taxpayer money. Case in point, the implementation of Swells that cost millions of dollars to build and maintain (improperly as the plants are all dead). Everyone sees it first-hand in the neighborhood and thinks it is a waste of money. Even the contractors and inspectors thought it was overkill. And now you want to increase our water bill. You are sounding more like Multnomah County every year. We assume this is the result of newly elected officials. CWS' web page claims they approved a rate hike because they too, are not immune to cost increases. How much money did they spend on the high-end vans they drive around in? How much labor time have they spent and continue to spend, checking and inspecting and fixing ONE glorified water ditch that cost over a million dollars to build? Please spare us the phony reasons you "need" to raise the water rates. Everyone sees through the scam.</p>
Marci Voss	X			X				<p>I feel like the information provided was somewhat misleading. It sounded like the rate increase was temporary, which is not the case. I understand that improvements to the system need to be made, however I think planning in regards to financing could have been better. Why weren't smaller, more gradual increases instituted when the improvements were conceived to mitigate such large increases two years in a row? Why can't the increases be reduced at some point and/or the increases reduced and introduced over more years?</p> <p>I was also disappointed by the overuse of technical jargon in during the virtual meeting. It made it seem like they did not use everyday language to obscure or misdirect in answering questions.</p>
John Carlson	X			X				<p>Your proposed rate increases are an abomination. Your base/fixed charges should not be going up. These rates only hurt the poor and those on fixed incomes. The rate structure gives little incentive to save or reduce usage. Keep your base/fixed charges as they are now and only increase the cost for how much you use. You can create multiple levels for 0-6 CCF's, 6-8 CCF's, etc. This way you don't make the poor pay for those who use more water and create more incentive for people to</p> <p>These rate increase proposals represent a significant increase. For a \$218.88 bi-monthly bill, the first increase is 14.19%! The second increase is an additional 13.74%. We understand the need for improvements and expansions, but we only receive a 2% increase in pay each year. With the two increases, rates will increase nearly 28% in two years, during which time many residential customers will gain only 4% at best in income. In a time of economic stretching, this is disappointing.</p>
Sharon Marie Werner	X			X				<p>Presenting the monthly impact to families is appropriate. Stating the impact on the bi-monthly billing would add clarification. The increases will raise bills by \$31.06, and then an additional \$30.08.</p>
Doug Eggert	X			X				<p>Please consider a more gradual increase in rates that takes into account the slow pay increases and</p> <p>We have been customers of yours since 1976, maybe longer if you count our former home. A while back, we received a mailing from you that stated a proposed water rate increase of \$15.53 per month for a typical single-family residence. You should state the increase as a percentage increase which is more meaningful. We are not a typical household and I think there are a lot of us that are not typical. After talking with a pleasant person at your office who helped me, I found out that our bill would probably increase about 20% or \$25 a month which is \$300 a year! Then you want to increase the rate about the same amount next year. This would be a total of over \$600 a year. Pretty soon that is real money. That is lot of money for us and I think it is outrageous, don't you. How do you propose ratepayers come up with that sort of money?</p> <p>We are both 81 years old on a fixed income, and spend most of our time at home. We do not work outside our home nor eat away from home very often, which would use someone else's water. We prepare most meals at home. With this propose increase, we probably have to stop raising our vegetable garden which up until now has helped make some food more affordable.</p> <p>I feel utilities should be affordable to all, especially water which is a necessity. I cannot comprehend why such a large increase is necessary. I am fearful that the rates have been set already and that any public comments will be ignored.</p>

ATTACHMENT A

Name	I live in the TVWD service area.	I work in the TVWD service area.	I do not live or work in the TVWD service	Residential customer	Commercial customer	Irrigation-only customer	Not sure	Please provide your comment below on the proposed 2023-2025 water rates.
Aileen Hildreth	X			X				Having access to clean water is detrimental to life. With the massive increase in food and housing costs a lot of families are having a hard time making ends meet. People are skipping meals because they can't afford food. We've had a boom in our homeless population because housing cost have gotten so out of hand. Increase it the cost to access water will be harmful to our community. I suggest lobbying to make clean water access a human right in our state, this would be much more effective in supporting the community needs and human life than increasing the cost to access

ATTACHMENT B

Michelle Rosa

From: Anna Seibel
Sent: Thursday, August 24, 2023 8:47 AM
To: Communications
Subject: FW: Form submission from: Contact Us

Good morning,

Please see comments below regarding new rates.

Thanks,
Anna

From: Tualatin Valley Water District <tualatinvalleywaterdist@municodeweb.com>
Sent: Wednesday, August 23, 2023 3:57 PM
To: Customer Service <customerservice@tvwd.org>
Subject: Form submission from: Contact Us

Submitted on Wednesday, August 23, 2023 - 3:57pm

Submitted by anonymous user: 75.164.203.203

Submitted values are:

First Name Carol
Last Name Kirkbride
Email [REDACTED]

Question/Comment

Please direct this towards the comments for rate increases-

I think the rate increase over the next two years for water is excessive. Perhaps my husband and I won't be affected too much because we are just two people.

I'm wondering how families that are already struggling are going to be able to pay their water bill?

It seems to me if this increase is absolutely necessary, it should be phased in over a longer period of time. It also makes me wonder when I talk to my cousin in California, a place with less water, and they pay less for their water. I do appreciate living in Oregon, as a native I have always loved the green here and I know that takes water. I know we have really good water quality here too and appreciate that. I'm just afraid that many won't be able to afford this rate increase. Thank you.

The results of this submission may be viewed at:

<https://www.tvwd.org/node/7/submission/69728>

▪

Testimony TVWD Public Hearing Aug. 16, 2023

From: Harry Bodine, 2130 SW Burbank Pl. Cedar Hills, 97225

I have been a water district resident since 1965 and have lived in my present home for 50 years. Before retiring from the Oregonian in 1998 I followed water issues in Washington County for 20 years and have continued to monitor them in retirement.

TVWD is more than half way through the largest construction project currently underway in the Portland Metropolitan Area—a pipeline and pumping stations to bring Willamette River treated water to TVWD residents. The project is on target to begin serving us in 2026.

This project costs money, more than \$ 1.6 billion. This bill will NOT show up on our future property taxes. The TVWD board of directors decided years ago that those using water supplied by the district should pay for it through water bills.

That's behind the increases the board has proposed for the next two years, the subject before this meeting tonight.

I am FOR the rate increases. I feel they are necessary and will benefit us and our children in the future.. They will give us water which we will own and no longer require us to buy water from the City of Portland.

Do you in the audience have friends who live inside Portland? Ask them about their water bills. People I know in Portland are paying water bills twice as high as mine.

We are fortunate to have TVWD run by a board of commissioners whose members know what they are doing and have served us well.

Thank you.

Harry Bodine

RECEIVED
JUL 31 2023
TUALATIN VALLEY
WATER DISTRICT

ATTACHMENT B

Board of Commissioners Tualatin Valley Water District

1850 SW 170th Ave.

Beaverton, Oregon 97003

RECEIVED
JUL 23 2023
TUALATIN VALLEY
WATER DISTRICT

This is my response to your public comment request on proposed rate increases in 2023 and 2024.

July 23, 2023

Dear Commissioners,

I have been a rate payer in the district since the late 1960's. This letter is to strongly reject your proposed rate increase for 2023 and 2024 which is nearly a 100 per cent increase over the two-year period from today's rate. Any Commissioner that would agree with this proposal should resign as they have no interest in the rate payers of the district.

Thousands of people in the area have already been forced out of their homes and apartments and are now living on the streets because of high taxes, rents, and upkeep of homes this will only increase those numbers. Many seniors will have to cut back on medicine and food as Social Security does not adjust up just so the Commissioners can raise rates by 100 per cent.

Folks that have been rate payers for years paid connection fees and water rates to pay for the current system and water supply. If this is being driven by growth why didn't the commissioners charge developers the fees required to add capacity?

By sending this card about the proposed increase only to rate payers you are hiding the information from thousands of Condos and renters where the bill goes to the management companies which will just raise their fees and rents as it comes into effect. If this information is not more fully disclosed myself and others

ATTACHMENT B

will go to the media and encourage them to investigate why the information is being hidden and to review the reason for the propose increase.

Larry T. Rapp

A handwritten signature in black ink that reads "Larry T. Rapp". The signature is written in a cursive style with a large, stylized "L" and "R".

18190 NW Corinthian Street.

Portland, Oregon 97229



Michelle Rosa

From: Michael V <[REDACTED]>
Sent: Wednesday, August 16, 2023 10:55 AM
To: Sam Kaufmann
Subject: Your refusal to allow my comments re your latest rate increase

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

This is a formal protest against your latest rate increases, as well as your refusal to allow me to comment on said rate increases because you know I'm right. You are nothing but cowardly dogs. While I realize that your company is very corrupt and that your company will do whatever you please, I formally object to your increasing our rates by over \$15 per month. When we moved into this house a few years ago we were paying \$85 for two months, now it is \$185. You want to raise that by another \$15 every month for the next two years. I realize that your company pays off the mayor and other officials to look the other way, but as a private citizen I will not tolerate this theft. I want it to STOP NOW!!!!!!!!!!!!!!!!!!!!!! Is that understood?

Signed,
MICHAEL VEACH

ATTACHMENT B

Michelle Rosa

From: Sam Kaufmann
Sent: Wednesday, August 23, 2023 10:59 AM
To: Customer Service
Cc: Justin Dyke
Subject: FW: Comments on rate hike

Good afternoon,

Forwarding this to Customer Service. It sounds like Ms. Yeend would like a response to some of her questions.

Justin, will you please add Ms. Yeend's comments to our list of comments for the commissioners?

Thanks,



Reliable, resilient
and safe water

Sam Kaufmann

District Recorder

He/Him

Phone: 503.848.3094

sam.kaufmann@tvwd.org



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From: Nancy Yeend <[REDACTED]>
Sent: Tuesday, August 22, 2023 6:07 PM
To: Sam Kaufmann <Sam.Kaufmann@tvwd.org>
Subject: Re: Comments on rate hike

That would be great, if they have time.

Thank you for all of your help.
Nancy

On Tue, Aug 22, 2023 at 5:12 PM Sam Kaufmann <Sam.Kaufmann@tvwd.org> wrote:

Hi Nancy,

I will make sure to forward your email to the TVWD board. Would you like me to get you in touch with one of our staff who can answer your questions?

ATTACHMENT B

Thanks,



Sam Kaufmann
District Recorder

He/Him

Phone: 503.848.3094
sam.kaufmann@tvwd.org

Reliable, resilient

and safe water



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From: Nancy Yeend <[REDACTED]>
Sent: Tuesday, August 22, 2023 11:04 AM
To: Sam Kaufmann <Sam.Kaufmann@tvwd.org>
Subject: Comments on rate hike

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Perhaps I have more questions than comments; however, I am concerned that in the initial announcement of the two rate hikes within 12 months that the percentage of the increase was not mentioned. After talking with TVWD people, I learned that the average use is around \$100 per month, so the rate hike ends up being 30% between the two November increases. That is a huge increase.

This sudden rate hike begs the question as to the reason for such a sudden and large increase for "*maintenance*"? Was there a sudden change or was there no preplanning? This also raises the issue of "*Is the rate increase going to be sufficient or will there be another huge jump later in 2024 or early 2025?*"

ATTACHMENT B

What has suddenly changed with "*operations*" that necessitates a 30+⁰% rate increase? What is going to prevent this same scenario from happening again next year? TVWD has not provided any assurances that this type of rate hike won't happen again in the near future.

If clearer answers were provided, one might not object so much, but with the lack of communication, clearer justification for the sudden and very large rate hike, it is very difficult to support such a major increase. I do not support this significant double rate increase between November 2023 and 2024.

Hopefully, those of you who are making the decisions will consider more frequent communication, provide more specific details, and do more preplanning. I also hope you will reconsider the double rate increase and perhaps stretch it out over a longer period of time.

Nancy

--

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ATTACHMENT C

Michelle Rosa

From: Anna Seibel
Sent: Monday, August 28, 2023 11:22 AM
To: Justin Dyke
Subject: FW: Water rates

Hi Justin,

Are you still taking comments for the board?

Thanks,
Anna

-----Original Message-----

From: Barton, Kylee <[REDACTED]>
Sent: Sunday, August 27, 2023 2:19 PM
To: Customer Service <customerservice@tvwd.org>
Subject: Water rates

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi there-

I just wanted to send a note about the increased water bill. \$30 a month over the next two years, when we had some increases recently as well, seems like a lot on general but especially for a single person who doesn't even use that much water outside of summer time sprinklers. It would be amazing if there was a way to distinguish single family home from number of people living there. A widow or someone like that may not be able to even pay for that increase.

Single family indicates 4 people (if I'm not mistaken) and I would love to see if this variation could be brought to the board to see if there is a way to amend the increases to be less for single people or at least 3 people or less.

Thanks so much for the consideration!
Kylee Barton

ATTACHMENT C

Michelle Rosa

From: Sam Kaufmann
Sent: Friday, August 25, 2023 4:53 PM
To: Customer Service
Cc: Justin Dyke
Subject: FW: Proposed Water Rate Increase

Hello CS team!

Will you please respond to Ms. Maple's comments? Justin, can you please add this comment to the list?

Thanks,

Reliable, resilient
and safe water

Sam Kaufmann
District Recorder
He/Him
Phone: 503.848.3094
sam.kaufmann@tvwd.org

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-----Original Message-----

From: Wendy Maple <[REDACTED]>
Sent: Friday, August 25, 2023 4:49 PM
To: Board <board@tvwd.org>
Subject: Proposed Water Rate Increase

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

To the Board,

I received a post card a few weeks ago informing me of the proposed rate increase, which will be done over the next year. The postcard listed the rate increase for a typical single-family household in dollars. Could I get what the increase would be in a percentage for the typical single-family home? I'm reading the postcard and the rate increase for 11/1/2023 would be \$15.53, and for 11/1/2024 as 15.04, for a total of \$30.57 in a one year period. What is the percentage of the increase during that same time period? The billing is bi-monthly, so the increase per bill would be \$61.14.

ATTACHMENT C

In addition, does the “typical” house really only use an average of 7 CCF’s per month, for a total of 14 per billing cycle?

I find the postcard explanation a bit opaque for the average water customer to discern.

I would really appreciate a timely reply.

Thank you,

Wendy Maple

Sent from my iPad



TUALATIN VALLEY
WATER DISTRICT

Date: September 20, 2023
To: Board of Commissioners
From: Clark Balfour, General Counsel
Subject: City of Beaverton Meter Reading Agreement

Requested Board Action:

Adopt Resolution 15-23 authorizing the Meter Reading Agreement between Tualatin Valley Water District and the City of Beaverton.

Key Concepts:

- For over a decade, the District has provided meter reading services to the City of Beaverton pursuant to an intergovernmental agreement.
- The term of the agreement is one year but renewable upon notice.
- The attached agreement reflects the new staff members responsible for managing the agreement.
- This will be the last agreement as the City has stated it will no longer need District meter reading services after July 31, 2024.

Background:

The District and City entered into an agreement whereby TVWD would provide meter reading services to the City. The Agreement was for a one-year term coinciding with the fiscal year of July 1-June 30. It was renewable for like terms and has been renewed since 2012. The City proposed updating the agreement to account for change in personnel. The new agreement is attached as Exhibit 1. Staff recommends adoption.

The 2023-2024 fiscal year will be the last year of the arrangement. The City has given notice that it intends to provide its meter reading services through other means commencing August 1, 2024. TVWD will cooperate with the City to effect the transfer of services by that date.

Budget Impact:

The cost of providing meter reading services is included in the District's Adopted 2023-25 Biennial Budget.

Staff Contact Information:

Andrew Carlstrom; Customer Service Manager; 503-848-3024; andrew@tvwd.org

Clark Balfour; General Counsel; 503-848-3061; clark.balfour@tvwd.org

Attachments:

Proposed resolution



Leadership Team Initials:

Chief Executive Officer	N/A	Customer Service Manager	AC
Chief Operating Officer	N/A	IT Services Director	N/A
Chief Financial Officer	PO	Human Resources Director	AB
General Counsel	N/A	Water Supply Program Director	JD





TUALATIN VALLEY
WATER DISTRICT

RESOLUTION NO. 15-23

A RESOLUTION APPROVING THE INTERGOVERNMENTAL AGREEMENT BETWEEN TUALATIN VALLEY WATER DISTRICT AND THE CITY OF BEAVERTON FOR METER READING SERVICES.

WHEREAS, the City of Beaverton (Beaverton) and Tualatin Valley Water District (District) serve their respective water systems from water source treatment, transmission water lines, reservoirs and other water system facilities; and

WHEREAS, since 2012 District has provided Beaverton with meter reading services pursuant to an intergovernmental agreement, that has been renewed annually; and

WHEREAS, the Intergovernmental Agreement Between Tualatin Valley Water District And The City of Beaverton For Meter Reading Services, attached hereto as Exhibit 1 and incorporated by reference (Agreement) is a restatement of the existing agreement but updated to reflect changes in personnel administering the Agreement; and

WHEREAS, pursuant to Oregon Revised Statutes 190.003 to 190.130, the Parties desire to enter into the Agreement and being advised.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF COMMISSIONERS OF THE TUALATIN VALLEY WATER DISTRICT THAT:

Section 1: The Intergovernmental Agreement between Tualatin Valley Water District and the City of Beaverton For Meter Reading Services, attached hereto as Exhibit 1 and incorporated by reference, is hereby approved.

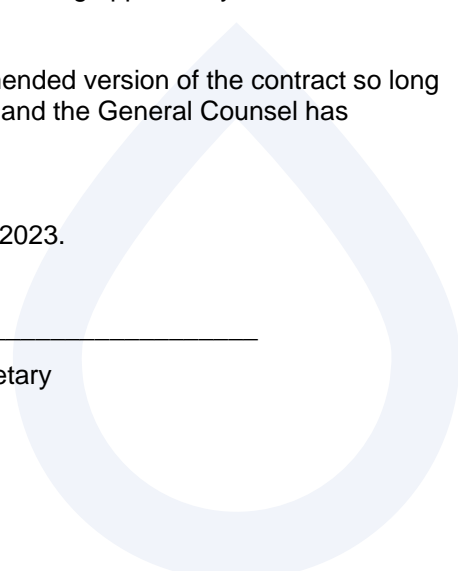
Section 2: The Chief Executive Officer is authorized to execute this contract following approval by Beaverton.

Section 3: The Board authorizes the Chief Executive Officer to execute an amended version of the contract so long as the final executed version is substantially the same as that set forth on Exhibit 1 and the General Counsel has approved.

Approved and adopted at a regular meeting held on the 20th day of September 2023.

Todd Sanders, President

Jim Doane, Secretary



**INTERGOVERNMENTAL AGREEMENT BETWEEN
TUALATIN VALLEY WATER DISTRICT THE CITY OF BEAVERTON
FOR WATER METER READING SERVICES**

PARTIES:

TVWD: Tualatin Valley Water District (TVWD), a domestic water supply district

CITY: City of Beaverton (City), an Oregon municipal corporation.

Together collectively referred to as the “Parties” or individually as a “Party.”

BACKGROUND:

- A. ORS 190.003 - 190.110 encourages intergovernmental cooperation and authorizes local governments to delegate to each other the authority to perform their respective functions as necessary.
- B. By contract and intergovernmental agreement, TVWD has provided water meter reading services to the City of Beaverton since April 1, 2000.
- C. The Parties desire to continue the contractual relationship under a new intergovernmental agreement until July 31, 2024.

AGREEMENT

THE PARTIES AGREE AS FOLLOWS:

- 1. General.** The purpose of this Intergovernmental Agreement Between Tualatin Valley Water District the City of Beaverton for Water Meter Reading Services (Agreement) is for TVWD to provide water meter reading services for the City of Beaverton.
- 2. Term and Cancellation.**
 - 2.1.** This Agreement shall become effective on the date executed by both Parties. It will terminate on July 31, 2024, unless both parties mutually agree to extend it in writing on the same or different terms. If the Agreement is extended under the same terms, the Agreement may be renewed by TVWD's Chief Executive Officer and the City Manager. If the Agreement is extended under different terms, the Agreement would be renewed by authorization of TVWD's Board and the City Council.
 - 2.2.** In the event that a Party fails to comply with any term or condition, or fulfill any obligation of this Agreement, the other Party may terminate this agreement by giving thirty (30) days written notice to the defaulting Party. In the event of termination, the City shall pay TVWD for the costs incurred to read meters or provide other services delivered as part of this Agreement since the prior month's billing statement.

3. City Obligations. The City agrees to maintain all such meters and meter enclosures in reasonable repair and proper working order at all times so that TVWD can perform the contracted service without undue danger or hardship. Furthermore, the City agrees to cooperate with TVWD to ensure the orderly execution of TVWD's obligations of this Agreement. To that end, the City provides TVWD information that is reasonably requested by TVWD. Furthermore, the City will provide access to all meters and undertake those actions required to ensure TVWD's access to the meters. TVWD shall not be held responsible or liable for any defective or faulty meters and meter enclosures; however, TVWD will be responsible for all damage to meters and meter enclosures it causes during the course of its work.

4. TVWD Obligations and Exclusions.

- 4.1. TVWD shall make a diligent attempt to establish a read for each meter. Diligence includes but is not limited to: the reader wiping off the meter glass, using a scope to read meters underwater, and accessing meters which are enclosed in vaults, as long as the reader does not need to physically enter the vault. TVWD is not required to read meters that are inaccessible.
- 4.2. TVWD shall not be responsible for readings associated with the City's customers moving in or out. Further, TVWD shall not be responsible for reading meters due to extreme weather conditions caused by an act of God that would make it impossible for TVWD to perform said contracted service by the City's "Need By" Date (as outlined in Exhibit A). If reading is delayed beyond the "Need By" Date, both parties shall decide when or if reading shall be performed by TVWD for that particular Cycle/Group.
- 4.3. TVWD shall read the meters that the City has designated, which may increase or decrease as the City establishes new accounts or removes meters. Meters are grouped into reading cycles assigned into appropriate book numbers mutually agreed upon by City and TVWD staff and the reading schedule is outlined in Exhibit A.
- 4.4. TVWD will make rereads due to any omissions or errors on the part of TVWD's employees. The rereads shall be made as soon as reasonably practical.
- 4.5. TVWD will furnish the reading results to the City in a timely manner and transmit the file to the City via email. The file shall be in an electronic format that is acceptable to both TVWD and the City. The City is responsible for uploading the file to the City's utility billing system. The reading results shall also include meter reading codes that indicate any non-normal status of the meter including items such as: broken/scratched lens, broken meter top, meter not accessible due to car, debris or any other reason why the meter cannot be read, meter box filled with water, etc. The code list is to be mutually agreed to by both Parties and may be modified from time to time.
- 4.6. TVWD is not required to read meters on property where there is no access. TVWD will not read meters in large vaults that need to be physically entered or which are flooded and cannot be read with a scope. In addition, TVWD will not take readings as outlined in Section (e) of this section.

5. Payment for Services

TVWD shall submit a monthly bill to the City that includes two charges. The first charge will be called a meter reading charge and will be charged on a time and material basis for the cost incurred to read the cycles/groups for any given month. The cost incurred will be based on TVWD's adopted budget, including direct and indirect overhead charges.

The second charge will be for services requested by the City that are outside of the normal meter reading requirements. These other services, specifically agreed to by the parties, will be billed monthly on a time and materials basis using TVWD's costs, including both direct and indirect overhead costs.

The City will pay TVWD for work completed under both charges on a monthly basis. TVWD will submit an invoice on or after the 24th of each month, for the previous month's reading services, to the City Finance Department, PO Box 4755, Beaverton, Oregon 97076-4755. All invoices for services performed will be paid within 15 business days.

By May 1 of each year, TVWD will provide the City with the estimated cost per meter read for the ensuing fiscal year, which begins on July 1.

6. Indemnification. Within the limits of the Oregon Tort Claims Act, codified at ORS 30.260 through 30.300, each Party agrees to indemnify and defend the other and its officers, employees, agents and representatives from and against all claims, demands, penalties, and causes of action of any kind or any character relating to or arising from this Agreement, including the cost of defense, including attorney fees arising in favor of any person on account of personal injury, death, or damage to property and arising out of or resulting from the negligent or other legally culpable acts or omissions of the indemnitor, its employees, agents, subcontractors or representatives.

7. Relationship of Parties. No provision of this Agreement shall be construed to create a partnership, joint venture or employer-employee relationship. TVWD is acting as an independent contractor to the City for Meter Reading purposes as outlined in Section 4. No employee of the City shall be considered to be an employee of TVWD and no employee of TVWD shall be considered to be an employee of the City.

Section 8. Standard of Care. Services performed under this Agreement shall be performed in a manner consistent with local, state and federal law. Either party has the right to audit the public records of the other at reasonable times and upon reasonable notice. Each party shall carry out its obligations and responsibilities under this Agreement in a manner consistent with the standard of reasonable care.

9. Approval Required. This Agreement and all amendments shall not be effective until approved by both the Beaverton's City Council and TVWD's Board of Commissioners. The City Manager and TVWD's Chief Executive Officer or designee may approve amendments related to compensation for services outside the scope of work described in Section 4 if the cost is within the authority allowed by applicable ordinances, resolutions, rules or policies of the approving party.

10. Project Managers. The Project Manager designated to carry out the purposes of this Agreement shall be Tyler Spath on behalf of the City and Andrew Carlstrom behalf of TVWD. Either party may change its Project Manager by providing written notice to the other party. All notices and correspondence between the parties shall be addressed to Andrew Carlstrom, Tualatin Valley Water District, 1850 SW 170th Ave, Beaverton, Oregon 97006 and Tyler Spath, City of Beaverton, P.O. Box 4755, Beaverton, Oregon 97076.

11. Interagency Communications. The City and TVWD agree to meet periodically and may establish a joint oversight committee to address issues that may arise during the term of this Agreement. Additionally, the City and TVWD agree to share information, including periodic data transfers, which may assist the parties in accomplishing the tasks set out in this Agreement.

The City Manager and TVWD's Chief Executive Officer may provide for additional and agreed upon procedures, protocols and understandings in order to carry out the terms of this Agreement and to enhance communication between the two entities by written and signed memorandum.

12. Dispute Resolution. In the event of a dispute between the Parties regarding their respective rights and obligations pursuant to this Agreement, the Parties shall first attempt to resolve the dispute by negotiation by the Project Managers.

Step 1: Initially, the Project Managers will negotiate on behalf of the entities they represent. If a dispute is not resolved within ten (10) business days, the Parties shall proceed to Step 2.

Step 2: Upon failure of the Project Managers to resolve a dispute, the nature of the dispute shall be rendered in writing and shall be presented to the City Manager and TVWD's Chief Executive Officer who shall then attempt to resolve the issue. If the dispute is resolved at this step, there shall be a written determination of such resolution, signed by both Parties, and the decision shall be binding on both Parties. Resolution of an issue at this step requires concurrence of both the City Manager and TVWD's Chief Executive Officer.

Neither Party may bring legal action against the other Party to interpret or enforce any term of this Agreement in any court unless that Party has first attempted to resolve the matter by means of the dispute resolution process set forth above. This requirement shall not apply to disputes arising from a cause other than interpretation or enforcement of the Agreement.

13. Integration; Waiver. This document constitutes the entire Agreement between the Parties and supersedes all prior or contemporaneous written or oral understandings, representations or communications of every kind. No course of dealing between the Parties and no usage of trade shall be relevant to supplement any term used in this Agreement. Acceptance or acquiescence in a course of performance rendered under this Agreement shall not be relevant to determine the meaning of this Agreement and no waiver by a Party of any right under this Agreement shall prejudice the waiving Party's exercise of the right in the future.

14. Amendments. No amendment, modification or alteration of this Agreement shall be effective unless made in writing and signed by the City's and TVWD's authorized representative. The authorized representatives of each Party may execute any amendment to this Agreement.

15. Interpretation of Agreement. This Agreement shall not be construed for or against any Party by reason of the authorship or alleged authorship of any provision. The paragraph headings contained in this Agreement are to be used for reference only and shall not be used in construing or interpreting this Agreement.

16. Severability or Survival. If any of the provisions contained in this Agreement are held illegal, invalid or unenforceable, the enforceability of the remaining provisions shall not be impaired unless the result would be a material change in the consideration running to the benefit of either Party. All provisions concerning the limitations of liability, indemnity, and conflicts of interest shall survive the termination of this Agreement for any cause.

17. Governing Law; Venue. The Parties agree that Oregon law will apply, and any legal proceeding shall be brought in the Circuit Court of the State of Oregon for the County of Washington.

18. Counterparts. This Agreement may be signed electronically in two or more counterparts, each of which shall be deemed as an original and which, when taken together, shall constitute one and the same Agreement.

19. Third-Party Beneficiary. The Parties agree that the provisions of this Agreement are for the exclusive benefit of the Parties and not for the benefit of any other person or entity as third-party beneficiaries. This Agreement shall not be deemed to have conferred any rights, express or implied, upon any person or entity not a Party to this Agreement.

THE PARTIES EXECUTED this Agreement on the dates written below.

CITY

TVWD

Lacey Beaty, Mayor

Tom Hickmann, CEO

Date: _____

Date: _____

Approved as to form:

Approved as to form:

City Attorney's Office

Clark Balfour, District Counsel

EXHIBIT A

CURRENT READING SCHEDULE

TVWD will read the City's water meter accounts in four (4) billing cycles/groups each month. Commercial and residential meters are co-mingled. The City expects to bill each of the four (4) groups every month, with one (1) group billed per week over the course of four (4) weeks during the month. Reads must be received by City for each respective billing group at least one (1) week in advance of the scheduled "Billing Date."

On Cycle/Group 1, TVWD may start reading the meters prior to the first day of the month, as long as it is within 1 week of the "Need By Date." For meters read prior to the first day of the month, TVWD shall list those meters as being read on the first day in the meter import file.

The "Begin Read Dates" are typically 1 week prior to "Need By Date." "Need By Date" is typically 1 week prior to City's "Billing Date" for each respective group.

Given that both TVWD and City must take into account holidays, etc., the exact "Begin Read Dates" and "Need By Dates" will be mutually agreed upon via email, by TVWD and City staff no later than the first Friday in December each year prior.



Date: September 13, 2023
To: Board of Commissioners
From: Pete Boone, Chief Operating Officer
Subject: Resolution Dedicating the District’s 209th and Farmington Facility in Honor of Commissioner Richard Schmidt

Requested Board Action:

Consider adopting a resolution dedicating and re-naming the 209th and Farmington facility to be the “Richard D. Schmidt Willamette Supply Facility”.

Key Concepts:

- The Board has indicated a desire to dedicate a District facility in honor of the late Commissioner Dick Schmidt.
- District staff provided a list of several potential facilities to be dedicated, including a recommendation to dedicate the 209th and Farmington facility which is currently being constructed. Staff has consulted with the Schmidt family, and they are supportive of the dedication of this facility.

Background:

Commissioner Dick Schmidt served on the District’s Board of Commissioners for over 25 years and played a prominent role in leading the District to implement the Willamette Water Supply System (WWSS). The Richard D. Schmidt Willamette Supply Facility will be a new supply entry point where WWSS water will enter the District’s water distribution system. Commissioner Schmidt’s widow stated that he was passionate about serving the District and ensuring a resilient source of supply by implementing the WWSS.

Budget Impact:

The total cost of signage for the Richard D. Schmidt Willamette Supply Facility is estimated to be \$20,000.

Staff Contact Information:

Pete Boone; Chief Operating Officer/; 503-848-3054; peter.boone@twwd.org

Attachments:

Proposed resolution

Leadership Team Initials:

Chief Executive Officer	N/A	Customer Service Manager	N/A
Chief Operating Officer	PDB	IT Services Director	N/A
Chief Financial Officer	N/A	Human Resources Director	dB
General Counsel	N/A	Water Supply Program Director	N/A



TUALATIN VALLEY
WATER DISTRICT

RESOLUTION NO. 16-23

A RESOLUTION TO NAME THE 209TH AVENUE AND FARMINGTON ROAD FACILITY IN HONOR OF RICHARD D. SCHMIDT.

WHEREAS, the Board of Commissioners of Tualatin Valley Water District mourn the recent passing of Richard D. Schmidt who served on the Board for over 25 years; and

WHEREAS, Commissioner Schmidt was a lifelong champion of public health and clean water, both professionally and in his service as a TVWD Board member; and

WHEREAS, Commissioner Schmidt devoted countless hours to the study and evaluation of water quality and treatment of the Willamette River for drinking water purposes, the selection of the Willamette River as a new drinking water source for the District and current implementation of the Willamette Water Supply System; and

WHEREAS, when completed, the Willamette Water Supply System will provide clean, safe, reliable drinking water through a seismically, resilient supply system to the District as well as partner agencies; and

WHEREAS, the District is nearing completion of the Water Facility at SW 209th and Farmington Road which is the westerly entry point to the District's service area from the Willamette Water Supply System and the Board wishes to name the facility in honor of Commissioner Schmidt and being advised.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF COMMISSIONERS OF THE TUALATIN VALLEY WATER DISTRICT THAT:

Section 1: The SW 209th and Farmington Road Water Facility is hereby named the "Schmidt Water Facility."

Section 2: Staff is directed to place appropriate signage on the Facility and the District's records shall reflect the name in honor of Commissioner Schmidt.

Approved and adopted at a regular meeting held on the 20th day of September 2023.

Todd Sander, President

Jim Doane, Secretary